

**NEWFOUNDLAND AND LABRADOR  
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES**

**AN ORDER OF THE BOARD**

**NO. A.I. 28(2017)**

1 **IN THE MATTER OF** the *Automobile*  
2 *Insurance Act*, RSNL 1990, c. A-22, (the  
3 “*Act*”), as amended and regulations  
4 thereunder; and  
5

6 **IN THE MATTER OF** an application  
7 by Aviva Insurance Company of Canada  
8 for approval to implement a revised  
9 rating program for its Commercial  
10 Vehicles and Interurban Trucks  
11 class of business.  
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14 **WHEREAS** on September 1, 2017 Aviva Insurance Company of Canada (“Aviva”) applied to the  
15 Board for approval of a revised rating program for its Commercial Vehicles and Interurban Trucks  
16 class of business; and  
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18 **WHEREAS** on October 12, 2017 the Board’s consulting actuaries, Oliver Wyman Limited  
19 (“Oliver Wyman”), filed a report of findings (the “Oliver Wyman Report”) with the Board setting  
20 out alternate assumptions with respect to (1) the selection of ultimate losses; (2) the experience  
21 period weights; (3) the complement of credibility; (4) the HST adjustment; (5) the health levy  
22 return; (6) the expense provision; and (7) the full credibility claim count standards for Third Party  
23 Liability coverage; and  
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25 **WHEREAS** on October 17, 2017 Aviva filed comments in response to the Oliver Wyman Report;  
26 and  
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28 **WHEREAS** on November 9, 2017 Aviva filed an amendment to its proposed rates to make them  
29 consistent with the indications in the Oliver Wyman Report; and  
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31 **WHEREAS** the Board accepts Aviva’s proposals for its Commercial Vehicles and Interurban  
32 Trucks rating program as the proposed rates are not higher than the indications using the alternative  
33 assumptions in the Oliver Wyman Report; and  
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35 **WHEREAS** the Board is satisfied that the proposed rates are not too high in the circumstances.

1 **IT IS THEREFORE ORDERED THAT:**  
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- 3 1. The revised rating program received on November 9, 2017 from Aviva Insurance Company of  
4 Canada for its Commercial Vehicles and Interurban Trucks class of business is approved to be  
5 effective no sooner than January 1, 2018 for new business and February 1, 2018 for renewals.  
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7 2. Aviva Insurance Company of Canada will be required to pay the costs of the Board associated  
8 with this filing, including the costs of the actuarial review.

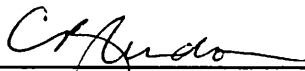
**DATED** at St. John's, Newfoundland and Labrador, this 22<sup>nd</sup> day of November, 2017.



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Darlene Whalen, P. Eng.  
Vice-Chair



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Dwanda Newman, LL.B.  
Commissioner



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Cheryl Blundon  
Board Secretary