



NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

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TO: All insurers, including Facility Association, transacting the business of automobile insurance in the province of Newfoundland and Labrador

SUBJECT: COVID-19 Consumer Relief Measures

The Board is aware that many insurers are looking for ways to provide temporary relief to consumers in response to the ongoing COVID-19 pandemic. The Board is supportive of these efforts and is committed to working with industry without adding unnecessary regulatory burden during these challenging times.

Insurers considering rating program changes related to COVID-19 may contact Ryan Oake, Regulatory Advisor, at roake@pub.nl.ca to discuss any applicable filing requirements prior to implementation.

Yours truly,

A handwritten signature in blue ink that reads "C Blundon".

Cheryl Blundon
Board Secretary