

We want to hear from you.

The Public Utilities Board has been requested by the Government of Newfoundland and Labrador to review and report on a number of issues with respect to automobile insurance in the province, including the reasons behind increasing claims costs for private passenger vehicles and taxi operators, and options to reduce these costs. The Board has been specifically asked to examine the impact on rates of using monetary limits (caps) or deductibles for pain and suffering. Data collection and analysis is currently underway to ensure the Board will have the information needed to do its work and prepare its report to Government. The report is expected to be completed by June 2018.

Information about the review, including the terms of reference, schedule and work plan, can be found on the Board's website: www.pub.nl.ca. The Board would like to hear from anyone interested in the specific issues under review or other aspects of automobile insurance in the province that they wish the Board to consider. There are a number of ways to participate in the review.

Contact the Board

- Complete a feedback form on the Board's website
- Send your comments in writing:
Email: insurancereview@pub.nl.ca
Mail: Public Utilities Board
Automobile Insurance Review
P.O. Box 21040
St. John's, NL A1A 5B2
Fax: 709 726-9604
- Leave a voicemail message on our toll-free number
1-866-726-0006

Public Sessions

Public sessions will be held in the spring of 2018 to provide the opportunity for persons to present their views directly to the Board. The dates and locations for these sessions will be published at that time.

Consumer Advocate

You may also contact the Government appointed Consumer Advocate, Dennis Browne, Q.C. at:
Email: dbrowne@bfma-law.com
Mail: The Consumer Advocate
Automobile Insurance Review
Level 2, Terrace on the Square
St. John's, NL A1B 4S9
Tel: 709 724-3800
Fax: 709 754-3800

