## **Section 2: Customer Operations/Operating Costs**

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Q. References: "2025/2026 General Rate Application," Newfoundland Power Inc., December 12, 2023, vol. 1, Evidence, sec. 2.4.1, p. 2-33, Table 2-7 and p. 2-34/9. Please provide a breakdown of the increase in costs per year in Corporate and Employee Services between inflationary costs and consultant costs associated with regulatory proceedings.

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A. Table 1 provides a breakdown of the increase in Corporate and Employee Services operating costs from 2022 to 2026 forecast.<sup>1</sup>

Table 1: Breakdown of Increase 2022 to 2026 Forecast (\$000s)

2022 Operating Cost	$\mathbf{A}$		17,850
Inflationary Increases			
Labour <sup>2</sup>		1,641	
Non-labour <sup>3</sup>	_	385	
			2,026
Regulatory Proceedings			
Consultant Costs <sup>4</sup>	_	639	
			639
Other			(612)
2026 Operating Cost	В		19,903
Total Increase	C = B - A		2.053

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See the responses to Requests for Information PUB-NP-022, part e) and PUB-NP-023 for additional information regarding the operating cost changes in the Corporate and Employee Services Function.

Labour inflation is based on the Company's weighted labour rate increases of 2.75% in 2023, 3.80% in 2024, 4.45% in 2025 and 4.50% in 2026 [\$9,995 \* 1.0275 \* 1.0380 \* 1.0445 \* 1.0450 = \$11,636 - \$9,995 = \$1,641].

The GDP deflator for Canada was recognized as a reasonable measure of inflation by the Board in Order No. P.U. 36 (1998-1999). The GDP increases are 0.91% in 2023, 1.95% in 2024, 1.63% in 2025, and 1.63% in 2026 [\$6,146 \* 1.0091 \* 1.0195 \* 1.0163 \* 1.0163 = \$6,531 - \$6,146 = \$385].

Consultant costs for 2026 forecast as compared to 2022 reflect additional costs related to regulatory proceedings such as: (i) Newfoundland Power's next general rate application; and (ii) Newfoundland and Labrador Hydro's next general rate application, including cost of service and other matters following the commissioning of the Muskrat Falls Project.