

1 **Q. (Reference PUB-NP-041) How many of Newfoundland Power’s customers did not**  
2 **experience an outage in 2023? What percentage of Newfoundland Power’s**  
3 **customers does this represent?**  
4

5 A. Approximately 72,000 customers, or 27%, experienced no service interruptions greater  
6 than one minute during normal operating conditions.<sup>1</sup>

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<sup>1</sup> These customers may have experienced outages due to loss of supply or major weather events, or interruptions with a duration of less than one minute.