## **Section 5: Customer Rates**

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Q. (Section 5, page 5-7) Why is Newfoundland Power not proposing a revenue to cost ratio of 100% for Street and Area Lighting?

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13 14 A. The revenue-to-cost ratio associated with Newfoundland Power's Street and Area Lighting Service is 97.2%. Maintaining revenue-to-cost ratios for each class within a range of 90% to 110% has been an accepted approach to achieving fairness in rate design by avoiding undue cross-subsidization among the various rate classes. This is consistent with the views of the Board as expressed in Order No. P.U. 7 (1996-1997), which states: "The Board agrees with the philosophy that it is not necessary to achieve a 100% revenue to cost ratio for all classes and takes no exception to a variance of up to 10%." The revenue-to-cost ratios of all Newfoundland Power's customer rate classes are within the 90% to 110% range accepted by the Board.<sup>2</sup>

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See the 2025/2026 General Rate Application, Volume 1, Application, Company Evidence and Exhibits, Section 5.3.1 Embedded Cost of Service Study, page 5-7, Table 5-5.

<sup>&</sup>lt;sup>2</sup> Ibid.