

1 **Section 5: Customer Rates**  
2

3 **Q. (Section 5, page 5-2) Table 5-1**

- 4 **a) Did Newfoundland Power review the suitability of maintaining the rate classes**  
5 **shown in Table 5-1? When was the suitability of the rate classes last reviewed?**  
6 **b) For each of the General Service Rate 2.4 customers, please show in tabular**  
7 **format: customer name, voltage supply level, actual peak demand (2023), actual**  
8 **peak demand as a percentage of total class peak demand (2023), energy demand**  
9 **(2023), and energy demand as a percentage of total class energy demand (2023).**

- 10  
11 A. a) Newfoundland Power's current customer rates reflect the recommendations of the  
12 *Retail Rate Review* conducted in 2010. The *Retail Rate Review* consisted of a  
13 comprehensive review of Newfoundland Power's domestic and general service rates,  
14 and an evaluation of alternative rates. The review commenced following  
15 Newfoundland Power's *2008 General Rate Application* and was completed in 2010.  
16 Recommendations from the review were implemented, as appropriate, in subsequent  
17 years. Proposals approved by the Board in Order No. P.U. 2 (2019) included  
18 implementation of the recommendations outlined in the *Retail Rate Review*. In Order  
19 No. P.U. 3 (2022), the Board directed Newfoundland Power to conduct a new rate  
20 design review, which is currently underway.<sup>1</sup>  
21  
22 b) Please see Attachment A for the requested data. For customer confidentiality reasons,  
23 Newfoundland Power has not disclosed the names of the General Service Rate #2.4  
24 customers.

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<sup>1</sup> Newfoundland Power's *Load Research and Rate Design Framework* was filed with the Board on December 30, 2022.

**General Service Rate #2.4 Customer Data  
2023**

**Newfoundland Power Inc.**  
**General Service Rate #2.4 Customer Data**  
**2023**

Privacy Customer Number	Voltage Supply Level	Actual Peak Demand (MW)	Actual Peak Demand (%)	Energy Demand (GWh)	Energy Demand (%)
1	Primary	1,265.3	1.1%	3.9	1.0%
2	Primary	1,677.3	1.5%	7.8	2.1%
3	Primary	1,036.8	0.9%	3.6	1.0%
4	Primary	1,033.1	0.9%	5	1.3%
5	Primary	2,200.9	2.0%	12	3.2%
6	Primary	1,057.9	1.0%	0.8	0.2%
7	Primary	18,276.1	16.6%	100.9	26.6%
8	Primary	1,359.3	1.2%	2.3	0.6%
9	Primary	1,408.0	1.3%	3.2	0.8%
10	Primary	1,433.8	1.3%	5	1.3%
11	Primary	1,166.4	1.1%	6.5	1.7%
12	Primary	1,754.0	1.6%	3.8	1.0%
13	Primary	1,419.6	1.3%	6.5	1.7%
14	Primary	1,000.6	0.9%	1.1	0.3%
15	Primary	2,130.0	1.9%	10.6	2.8%
16	Primary	2,139.4	1.9%	7.4	2.0%
17	Primary	1,289.1	1.2%	5.5	1.5%
18	Primary	3,345.1	3.0%	13.8	3.6%
19	Primary	2,380.5	2.2%	9.2	2.4%
20	Primary	1,071.6	1.0%	6.3	1.7%
21	Primary	1,212.7	1.1%	5.1	1.3%
22	Primary	1,367.6	1.2%	6.8	1.8%
23	Primary	1,522.4	1.4%	6.5	1.7%
24	Primary	1,022.4	0.9%	1.1	0.3%
25	Primary	1,604.6	1.5%	6.5	1.7%
26	Primary	1,045.5	0.9%	0.5	0.1%
27	Primary	1,354.6	1.2%	5.2	1.4%
28	Primary	2,925.5	2.7%	11.1	2.9%
29	Secondary	-	0.0%	-	0.0%
30	Secondary	1,009.4	0.9%	1.7	0.4%
31	Secondary	1,225.6	1.1%	3.7	1.0%
32	Secondary	1,061.8	1.0%	2	0.5%
33	Secondary	1,235.4	1.1%	5.9	1.6%
34	Secondary	1,218.7	1.1%	4.5	1.2%
35	Secondary	1,022.1	0.9%	3.4	0.9%
36	Secondary	1,477.2	1.3%	3.3	0.9%
37	Secondary	1,042.8	0.9%	2.4	0.6%
38	Secondary	1,607.2	1.5%	1.3	0.3%
39	Secondary	1,203.1	1.1%	2.3	0.6%
40	Secondary	1,025.4	0.9%	0.9	0.2%
41	Secondary	1,172.9	1.1%	2.6	0.7%
42	Secondary	1,902.9	1.7%	4.9	1.3%
43	Secondary	1,695.0	1.5%	8.7	2.3%
44	Secondary	1,084.0	1.0%	4.6	1.2%
45	Secondary	1,803.7	1.6%	0.8	0.2%
46	Secondary	1,067.8	1.0%	2.3	0.6%
47	Secondary	1,595.7	1.4%	8.1	2.1%
48	Secondary	1,489.5	1.4%	4.8	1.3%
49	Secondary	2,099.2	1.9%	8.9	2.3%
50	Secondary	1,407.2	1.3%	2.2	0.6%
51	Secondary	1,086.8	1.0%	3.7	1.0%
52	Secondary	1,002.9	0.9%	2.8	0.7%
53	Secondary	1,583.9	1.4%	6.2	1.6%
54	Secondary	1,945.0	1.8%	7.5	2.0%
55	Secondary	1,737.0	1.6%	0.4	0.1%
56	Secondary	1,110.7	1.0%	1	0.3%
57	Secondary	1,275.6	1.2%	3.9	1.0%
58	Secondary	2,094.6	1.9%	3.1	0.8%
59	Secondary	1,098.0	1.0%	0.6	0.2%
60	Secondary	4,579.1	4.2%	5.1	1.3%
61	Transmission	3,638.2	3.3%	7.3	1.9%
	<b>Total</b>	<b>110,098.5</b>	<b>100.0%</b>	<b>378.9</b>	<b>100.0%</b>