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- Q. (Reference PUB-NP-040)
  - New Brunswick Power filed evidence with the New Brunswick Energy and Utilities Board on August 1, 2019 entitled "Advanced Metering Infrastructure Capital Project (<a href="https://www.nbpower.com/media/1489724/nbp0103.pdf">https://www.nbpower.com/media/1489724/nbp0103.pdf</a>) which states (page 5) "The pace of technological change has been increasing and will continue to increase. NB Power believes that continuing to plan on the basis of making investments in traditional utility assets in the face of such change may not be prudent and reasonable." Further, Nova Scotia Power states on its website
  - (https://www.nspower.ca/cleanandgreen/innovation/smart-grid-nova-scotia) "Globally, the electrical grids that have served us over the past century are evolving through new technology into "smart grids." Smart grids offer a future in which individual pieces of the electrical system including "smart devices" in customers' homes and businesses can communicate with one another, so that the entire electrical system works together to use energy more efficiently. This means lower overall costs for customers and a cleaner environment."
  - a) Please file documentation produced by, or on behalf of, NP that supports or refutes these statements.
  - b) What is NP doing to make its grid smarter so that the entire electrical system works together to use energy more efficiently?
  - c) How is NP's asset management review taking into consideration technological change and investing in traditional utility assets in the face of such change that may not be prudent and reasonable?
  - a) See the response to part d) of Request for Information CA-NP-016. There are no capital expenditures associated with Advanced Metering Infrastructure ("AMI") or smart grids included in Newfoundland Power's 2025 Capital Budget Application. Newfoundland Power is aware that system cost savings resulting from the demand response potential of AMI technologies are not sufficient to offset implementation costs at this time. As a result, the Company has not conducted a more detailed assessment of various AMI technology options and is unable to provide the requested documentation. Further to the response to Request for Information CA-NP-247, Newfoundland Power will continue periodic analysis of the cost effectiveness of AMI implementation.
    - b) Newfoundland Power enables the "smart" and efficient operation of its electrical system through operational technologies and electrical system automation. Specific examples include:
      - (i) Newfoundland Power's *Distribution Feeder Automation* project, which involves increasing automation of the distribution system through the installation of downline reclosers. During Hurricane Larry, the automatic

See Newfoundland Power's 2025 Capital Budget Application, Schedule B - 2025 Capital Projects and Programs Over \$750,000, pages 12-16.

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operation of downline reclosers avoided 3.8 million customer outage minutes.<sup>2</sup>

- (ii) The Company's Outage Management System automatically assesses multiple individual outage reports and groups them into single events using predetermined logic. This enables timely restoration of service to customers experiencing outages.<sup>3</sup>
- (iii) Newfoundland Power's Geographic Information System was expanded to provide accurate location-related information for electrical system assets, such as street lights. This reduces duplicate reports of street light outages allowing the Company to optimize field operations.<sup>4</sup>

Further actions Newfoundland Power has taken to maintain overall efficient service delivery to customers can be found in the responses to Requests for Information PUB-NP-017, PUB-NP-023, and PUB-NP-036 filed as part of Newfoundland Power's 2025/2026 General Rate Application.

c) Newfoundland Power is closely coordinating its Asset Management Review among various internal departments to ensure comprehensive long-term planning. This approach ensures that innovation, electrification, and grid modernization, among other topics, are factored into asset management decisions.

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See Newfoundland Power's 2025/2026 General Rate Application, Section 2: Customer Operations, page 2-23.

<sup>&</sup>lt;sup>3</sup> Ibid

<sup>&</sup>lt;sup>4</sup> See Newfoundland Power's *2025/2026 General Rate Application, Section 2: Customer Operations*, page 2-28.