(Reference CA-NP-072e)
It is stated "It is Newfoundland Power's position that a less resilient and reliable system would be more expensive for customers, as increased equipment failures during weather events would result in additional overtime labour costs to complete repairs in a reactive, unplanned fashion." Please file documentation supporting this "position".

- A. Please refer to the following documentation:
  - Newfoundland Power's 2025 Capital Budget Application, 2025 Capital Budget Overview, Section 2.3 Balancing Cost and Service, page 5.
  - The responses to Requests for Information CA-NP-015, CA-NP-064, and CA-NP-071.
  - Newfoundland Power's 2025/2026 General Rate Application (the "2025/2026 GRA"), Newfoundland Power Rebuttal Evidence, May 28, 2024, Section 4.5.1 Reliability.

In addition, please see the response to Request for Information NP-CA-038 in relation to the 2025/2026 GRA wherein the Consumer Advocate's expert, C. Douglas Bowman, stated:

A utility is required to maintain its asset base. If it fails to do so, there will be increased risk of injury to the public and utility staff, increased risk of environmental degradation, increased operating and maintenance costs, and a decline in reliability performance. Depending on the situation, the cost to replace or refurbish an asset might be exceeded by the increase in operating and maintenance cost if the asset is not replaced or refurbished...