

- 1 **Q. (Reference Technical Conference and CA-NP-083) With respect to the**  
 2 **Extensions Program:**  
 3 **a) Please revise Table 1 to include 2018.**  
 4 **b) Does Newfoundland Power have any explanation for why the 2019**  
 5 **cost/customer exceeds those of 2018 and 2020 to 2023?**  
 6 **c) Please provide two versions of Table 1, one for domestic customers and**  
 7 **one for general service customers.**  
 8  
 9 A. a) Table 1 from the response to Request for Information CA-NP-083 has been revised  
 10 to include data for 2018 in Table 1 below.

Table 1 Extensions Program Cost per Customer								
	2018	2019	2020	2021	2022	2023F	Average <sup>1</sup>	2024F
Total Cost (\$000s)	11,274	13,379	10,561	12,427	12,489	12,218		12,140
Adjusted Cost (\$000s) <sup>2</sup>	13,713	15,956	12,394	13,798	13,161	12,218	13,505	
New Customers	2,781	2,379	2,062	2,448	2,646	2,205	2,348	2,053
Cost/Customer <sup>2</sup>	4,931	6,707	6,011	5,636	4,974	5,541	5,774	5,913

<sup>1</sup> Average calculated for the years 2019 to 2023F inclusive.

<sup>2</sup> 2023 dollars.

- 11 b) The cost per customer provided in Table 1 was calculated by dividing the total  
 12 adjusted program cost in each year by the number of customers connected.  
 13 Newfoundland Power does not track the actual cost per customer connected on an  
 14 individual basis and has not completed any additional analysis of variations in the  
 15 cost per customer for the *Extensions* program.  
 16

17 However, Newfoundland Power observes that there was a variance reported for this  
 18 project in the *2019 Capital Expenditures Report*.<sup>3</sup> The explanation provided  
 19 indicated that several large commercial customer connections took place that year  
 20 with higher than average cost. See Table 3 in part c) below for further details.  
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- 22 c) Tables 2 and 3 provide details on the expenditures for the *Extensions* program  
 23 relating to new domestic customers and new general service customers,  
 24 respectively. It should be emphasized that the information provided in the tables  
 25 below are not reflective of how the budget estimate for the *Extensions* program is  
 26 calculated. The information is provided solely to respond to the Request for  
 27 Information.

<sup>3</sup> See the *2019 Capital Expenditures Report*, Appendix A, page 5 of 11.

Table 2  
Extensions Program  
Cost per Domestic Customer

	2018	2019	2020	2021	2022	2023F	Average <sup>4</sup>	2024F
Total Cost (\$000s)	9,021	9,230	8,043	10,132	10,294	10,417		10,348
Adjusted Cost (\$000s) <sup>5</sup>	10,973	11,008	9,439	11,250	10,848	10,417	10,592	
New Customers	2,227	1,914	1,726	2,025	2,268	1,880	1,963	1,750
Cost/Customer <sup>5</sup>	4,927	5,751	5,469	5,556	4,783	5,541	5,420	5,913

<sup>4</sup> Average calculated for the years 2019 to 2023F inclusive.

<sup>5</sup> 2023 dollars.

Table 3  
Extensions Program  
Cost per General Service Customer

	2018	2019	2020	2021	2022	2023F	Average <sup>6</sup>	2024F
Total Cost (\$000s)	2,253	4,149	2,518	2,295	2,195	1,801		1,792
Adjusted Cost (\$000s) <sup>7</sup>	2,740	4,948	2,955	2,548	2,313	1,801	2,913	
New Customers	554	465	336	423	378	325	385	303
Cost/Customer <sup>7</sup>	4,946	10,641	8,795	6,024	6,119	5,541	7,424	5,913

<sup>6</sup> Average calculated for the years 2019 to 2023F inclusive.

<sup>7</sup> 2023 dollars.