

- 1 **Q. (Reference CA-NP-032) It is stated “*The supply point of any Newfoundland***  
 2 ***Power customer is considered the point at which the customer is metered.***  
 3 ***While multiple customers may receive service from the same substation,***  
 4 ***transmission line, distribution feeder, or other infrastructure, Newfoundland***  
 5 ***Power customers do not share a supply point.”***  
 6 **a) Does a customer connection include the facilities and equipment that**  
 7 **connect the customer to the transmission or distribution system, and might**  
 8 **comprise: 1) transmission or distribution lines terminating at a substation**  
 9 **via line termination equipment, 2) buses, switchgear, breakers, and**  
 10 **equipment on the high-voltage side of transformers, 3) transformers, and**  
 11 **4) switchgear, breakers, and equipment on the low-voltage side of the**  
 12 **transformers?**  
 13 **b) Is equipment that is on the customer side of the supply point owned,**  
 14 **operated and maintained by, and at the expense of, the customer, and**  
 15 **equipment that is not on the customer side of the supply point owned,**  
 16 **operated and maintained by, and at the expense of, NP, who in turn collects**  
 17 **the costs of such equipment from its customers?**  
 18  
 19 **A.** Newfoundland Power has revised the stated reference noted in the question. See the  
 20 response to Request for Information CA-NP-032 (1<sup>st</sup> Revision).  
 21  
 22 a) Yes, assuming the term *customer connection* refers to equipment necessary to  
 23 connect to Newfoundland Power’s electrical system.  
 24  
 25 b) The customer is responsible for the costs associated with the equipment that is on  
 26 the customer side of the supply point, and may need to contribute to Newfoundland  
 27 Power’s cost of connecting the customer in accordance with Newfoundland Power’s  
 28 *Schedule of Rates, Rules & Regulations* and/or *Contribution in Aid of Construction*  
 29 *Policies* approved by the Board.<sup>1</sup>  
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 31 Newfoundland Power’s costs to connect the customer that are not recovered by a  
 32 direct charge are generally recovered from customer rates established in the  
 33 *Schedule of Rates, Rules & Regulations*.

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<sup>1</sup> Newfoundland Power’s *Schedule of Rates, Rules & Regulations, Effective July 1, 2023* was approved by the Board in Order No. P.U. 17 (2023). Newfoundland Power’s *Contribution in Aid of Construction Policies* were provided as Attachment A to the response to Request for Information CA-NP-028.