

- 1 **Q. (Reference CA-NP-032) It is stated "The supply point of any Newfoundland**  
2 **Power customer is considered the point at which the customer is metered.**  
3 **While multiple customers may receive service from the same substation,**  
4 **transmission line, distribution feeder, or other infrastructure, Newfoundland**  
5 **Power customers do not share a supply point."**
- 6 **a) Is it accurate to say that NP defines a supply point as the metering point, or**  
7 **the customer connection point, which is ideally located in the electrical**  
8 **circuit where ownership of the equipment relating to the supply of**  
9 **electricity changes from NP to the customer, referred to as the NP-customer**  
10 **boundary?**
- 11 **b) Where are NP metering points typically located?**
- 12 **c) In some cases, is the metering point not located at the NP-customer**  
13 **boundary? In such cases, does the metering/billing system utilize loss**  
14 **correction factors to compensate for the alternate location and enable**  
15 **appropriate customer billing?**
- 16 **d) Is it a legal requirement in the province that every customer have its own**  
17 **meter?**
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- 19 **A.** Newfoundland Power has revised the stated reference noted in the question. See the  
20 response to Request for Information CA-NP-032 (1<sup>st</sup> Revision).
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- 22 a) No. Newfoundland Power does not use the term NP-customer boundary. See the  
23 response to Request for Information CA-NP-032 (1<sup>st</sup> Revision).
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- 25 b) See the response to Request for Information CA-NP-032 (1<sup>st</sup> Revision).
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- 27 c) Metering is normally at a secondary distribution voltage level but may, at the option  
28 of the Company, be at the primary distribution level. When metering is at the  
29 primary distribution voltage (4 – 25 kV) the monthly demand and energy  
30 consumption is reduced by 1.5%.<sup>1</sup>
- 31
- 32 d) No. Newfoundland Power's *Schedule of Rates, Rules & Regulations* permit service to  
33 customers without a meter where the energy consumption is relatively low and  
34 constant and, in the opinion of the Company, can be readily determined without  
35 metering.<sup>2</sup>

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<sup>1</sup> See *Schedule of Rates, Rules & Regulations, Effective July 1, 2023*, page 3, regulation 5(a) and page 7, regulation 7(n).

<sup>2</sup> See *Schedule of Rates, Rules & Regulations, Effective July 1, 2023*, page 1, regulation 2(c).