

- 1 **Q.** (Reference Application Schedule B, page iv) It is stated "***Newfoundland Power***
2 ***submits that overall the Application includes comprehensive information that***
3 ***clearly describes the Application's proposals and demonstrates that all***
4 ***proposed capital expenditures are necessary to provide customers with access***
5 ***to safe and reliable service at the lowest possible cost."***
6 **a) Please confirm that this same statement was made in NP's 2023 CBA.**
7 **b) Please confirm that the projects included in the application have not been**
8 **discussed with customers in terms of service improvement versus cost, and**
9 **impact on the environment.**
- 10
11 **A.** a) It is confirmed.
12
13 b) The nature of Newfoundland Power's engagement with its customers varies
14 depending on the type of information required in developing a capital project. For
15 example, the *LED Street Lighting Replacement* project included engagement with
16 street lighting customers on the costs and benefits of LED street lighting. That
17 project ultimately received a letter of support from the largest municipal organization
18 in the province, Municipalities Newfoundland and Labrador.
19
20 For more information on how customer preferences are incorporated into the *2024*
21 *Capital Budget Application*, see the response to Request for Information
22 CA-NP-016.