

- 1 **Q. (Reference Application) For each General Service Rate 2.4 customer, please**  
 2 **provide:**  
 3 **a) The connection agreement with the customer.**  
 4 **b) The operating and maintenance costs incurred in each of the last five years**  
 5 **on the connection facilities that benefit only that customer.**  
 6 **c) The amount of capital spent in each of the past five years on the connection**  
 7 **facilities that benefit only that customer.**  
 8 **d) The amount of capital included in the 2024 Capital Budget Application in**  
 9 **2024 and through to 2028 that is proposed to be spent on the connection**  
 10 **facilities that benefit only that customer.**  
 11 **e) The amount of capital and operating and maintenance cost that has been**  
 12 **recovered in each of the past 5 years, and the amount that is proposed to**  
 13 **be recovered through 2028, directly from Rate 2.4 customers that are**  
 14 **benefitting from the dedicated supply facilities.**
- 15
- 16 **A. a) See Attachment A for a copy of the Electrical Service Contract between**  
 17 **Newfoundland Power and its customers. For customer confidentiality reasons,**  
 18 **Newfoundland Power has not included actual contracts between Newfoundland**  
 19 **Power and its individual General Service Rate #2.4 customers.**
- 20
- 21 Newfoundland Power General Service Rate #2.4 customers receive service in  
 22 accordance with the Company's *Schedule of Rates, Rules and Regulations*.<sup>1</sup> General  
 23 Service Rate #2.4 customers are also subject to the General Service Contribution in  
 24 Aid of Construction Policy.<sup>2</sup>
- 25
- 26 b) Newfoundland Power does not track individual operating and maintenance, and  
 27 capital costs by customer. Operating and maintenance costs, in addition to capital  
 28 costs, are allocated to the General Service Rate #2.4 customer rate class in  
 29 accordance with the Company's approved cost of service study methodology. See  
 30 the response to Request for Information CA-NP-037, part b) for further information  
 31 relating to Newfoundland Power's cost of service studies and methodology.
- 32
- 33 c) See part b) to this response.
- 34
- 35 d) See part b) to this response.
- 36
- 37 e) See part b) to this response.

<sup>1</sup> Newfoundland Power's *Schedule of Rates, Rules and Regulations* (Effective July 1, 2023) was approved by the Board in Order No. P.U. 17 (2023).

<sup>2</sup> Newfoundland Power's Residential and General Service Contribution in Aid of Construction Policy was approved by the Board in Order No. P.U. 1 (2023).

# **ATTACHMENT A:**

## **Newfoundland Power Electrical Service Contract**

**WHENEVER. WHEREVER.**  
**We'll be there.**



50 Duffy Place • P.O. Box 8910 • St. John's, NL A1B 3P6

**PHONE** 1-800-663-2802 • **FAX** (709) 737-2903

**EMAIL** customerrelations@newfoundlandpower.com

**newfoundlandpower.com**

## Electrical Service Contract

The undersigned ("the Customer") is applying to Newfoundland Power Inc. ("the Company") for electrical service. This Electrical Service Contract is a binding contract, between the Company and the Customer for the provision of electrical service. The terms of the contract, including the rates and fees charged for electrical service, are approved by the Board of Commissioners of Public Utilities of Newfoundland and Labrador. A copy of the Rates, Rules and Regulations can be found on [newfoundlandpower.com](http://newfoundlandpower.com).

The Customer is responsible for notifying the Company when an electrical service is no longer required. Until the Company is notified, the Customer is liable for paying all charges that may be incurred on the account.

Newfoundland Power collects, maintains and uses personal customer information to provide electrical service and programs and services to customers. By providing the requested information, you consent to its use for these purposes. The Customer agrees that, to the best of his or her knowledge, the information provided in this Electrical Service Contract is accurate and complete.

If a Security Deposit or Contribution in Aid of Construction is required, you will be notified.

DATE OF APPLICATION:

ELECTRICAL ACCOUNT NUMBER:

METER NUMBER:

SERVICE ADDRESS:

SUBDIVISION:

NAME:

TELEPHONE NUMBER:

HOME

WORK

EMAIL:

INCORPORATION DATE:

SIGNATURE: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

2nd SIGNATURE (if required): \_\_\_\_\_

PRINT NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

Please confirm information above is complete and correct and return signed copy.

NF POWER COPY

DATE: August 14, 2023

CONTRACT NO: 0001285733 EG