

1 **Reference: Section 2: Customer Operations**

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3 **Q. Volume 1, page 2-38. Provide the amounts included in the 2022 and 2023 revenue**  
4 **requirements for incentive or performance-based payments.**

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6 A. Incentive and performance-based payments included in 2022 and 2023 forecast operating  
7 costs for revenue requirement purposes are approximately \$1,296,300 and \$1,333,200,  
8 respectively.<sup>1</sup>

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<sup>1</sup> 2022 forecast calculation: 2021 forecast of approximately \$1,258,500 x labour inflation rate of 3.00% = approximately \$1,296,300. 2023 forecast calculation: 2022 forecast of approximately \$1,296,300 x labour inflation rate of 2.85% = approximately \$1,333,200. Forecast amounts exclude non-regulated costs and amounts associated with capital labour. For example, 2021 forecast incentive and performance-based payments of \$1.8 million shown in response to Request for Information PUB-NP-019 include approximately \$1.3 million in operating costs, \$0.4 million in capital costs and \$0.1 million in non-regulated amounts.