

- 1 **Q. (Reference Application) Please provide Newfoundland Power’s number of**
 2 **customers and energy demand by customer class for 2018, 2019 and 2020, and the**
 3 **forecasts for each of the next 5 years, in total and by service area.**
 4
 5 A. Tables 1 through 3 provide the number of customers and electricity sales
 6 (energy demand) by customer class for 2018, 2019 and 2020.

Table 1
Customer and Energy Sales
By Customer Class
2018

Customer Class	Customers	Energy (GWh)
#1.1 Domestic Service ¹	233,104	3,593.0
#2.1 General Service 0-100 kW (110 kVA)	22,724	805.4
#2.3 General Service 110 kVA - 1000 kVA	1,241	1,022.9
#2.4 General Service 1000 kVA and Over	59	422.0
#4.1 Street and Area Lighting Service	10,867	32.8
Total	267,995	5,876.1

Table 2
Customer and Energy Sales
By Customer Class
2019

Customer Class	Customers	Energy (GWh)
#1.1 Domestic Service	234,132	3,559.8
#2.1 General Service 0-100 kW (110 kVA)	22,796	797.6
#2.3 General Service 110 kVA - 1000 kVA	1,267	1,024.2
#2.4 General Service 1000 kVA and Over	57	432.0
#4.1 Street and Area Lighting Service	10,793	33.0
Total	269,045	5,846.6

¹ Includes #1.1s Domestic Seasonal – Optional.

Table 3
Customer and Energy Sales
By Customer Class
2020

Customer Class	Customers	Energy (GWh)
#1.1 Domestic Service	235,260	3,547.0
#2.1 General Service 0-100 kW (110 kVA)	22,871	749.4
#2.3 General Service 110 kVA - 1000 kVA	1,265	990.2
#2.4 General Service 1000 kVA and Over	59	410.1
#4.1 Street and Area Lighting Service	10,830	32.3
Total	270,285	5,729.0

1 Tables 4 through 9 provide the forecast number of customers and electricity sales (energy
2 demand) in total and by region for 2021 to 2026.²

Table 4
Customer and Energy Forecast
By Region
2021 Forecast

Region³	Customers	Energy (GWh)
St. John's	114,453	2,866.9
Eastern	71,167	1,206.1
Western	85,678	1,646.5
Total	271,298	5,719.5

² Based on Newfoundland Power's *Customer, Energy and Demand Forecast*, dated May 11, 2021.

³ Newfoundland Power's operations are defined by 3 regions: St. John's region, Eastern region (Avalon, Burin and Bonavista peninsulas) and Western region (Gander to Stephenville).

Table 5
Customer and Energy Forecast
By Region
2022 Forecast

Region	Customers	Energy (GWh)
St. John's	114,951	2,877.5
Eastern	71,399	1,188.3
Western	85,903	1,637.6
Total	272,253	5,703.4

Table 6
Customer and Energy Forecast
By Region
2023 Forecast

Region	Customers	Energy (GWh)
St. John's	115,432	2,864.8
Eastern	71,619	1,177.4
Western	86,114	1,628.6
Total	273,165	5,670.8

Table 7
Customer and Energy Forecast
By Region
2024 Forecast

Region	Customers	Energy (GWh)
St. John's	115,896	2,871.7
Eastern	71,831	1,180.4
Western	86,318	1,629.6
Total	274,045	5,681.7

Table 8
Customer and Energy Forecast
By Region
2025 Forecast

Region	Customers	Energy (GWh)
St. John's	116,338	2,866.1
Eastern	72,031	1,175.3
Western	86,511	1,625.1
Total	274,880	5,666.5

Table 9
Customer and Energy Forecast
By Region
2026 Forecast

Region	Customers	Energy (GWh)
St. John's	116,784	2,871.0
Eastern	72,231	1,174.6
Western	86,703	1,624.6
Total	275,718	5,670.2