

1 Q. **Reference: PUB-NLH-008**

2 Further to the response to PUB-NLH-008, it is not clear whether Hydro is undertaking a review
3 of its asset management practices. Please explain whether Hydro has begun an asset
4 management practices review, the scope of the review, if any is in fact planned and the
5 anticipated schedule.

6

7

8 A. Newfoundland and Labrador Hydro (“Hydro”) has undertaken a preliminary review of its asset
9 management practices and has made significant progress in improving its asset management
10 systems. Please refer to Hydro’s response to PUB-NLH-065, Attachment 1 of this proceeding
11 which provides further details on Hydro’s actions to date, and ongoing next steps that Hydro is
12 taking to improve its system and processes to benefit customers.