1 Q. Reference: Application, Schedule 1, Table 1 2 It appears that all of Hydro's proposed increase in the Utility Rate will be on a per-kilowatt-hour basis and be equal to 0.499 cents per kilowatt hour. 3 4 a) Is the preceding statement correct? b) If approved, would the proposed increased Utility Rate carry through to end-customers' 5 6 energy rates across customer classes or would basic customer charges and demand 7 charges also be affected? 8 c) Please provide a full explanation of the basic customer charge including its purpose and the cost components that are recovered in the charge. 9 10 11 12 A. a) Yes, Newfoundland and Labrador Hydro ("Hydro") is proposing to increase the Utility Rate by 0.499 cents per kWh. The increase incorporates the combined impact of the proposed 13 14 change in the Rate Stabilization Plan ("RSP") Current Plan Adjustment and the Conservation and Demand Management Cost Recovery Adjustment. 15 16 b) Hydro is responsible for determining the Utility Rate to be charged to Newfoundland Power 17 Inc. ("Newfoundland Power"); the retail rate calculation is the responsibility of Newfoundland Power. Hydro is not able to provide detailed information regarding the end 18 19 customer energy rate calculation; however, generally, an increase in end customer rates 20 resulting from the operation of Hydro's RSP and Newfoundland Power's Rate Stabilization 21 Account primarily impacts energy charges. 22 c) Retail rates for the Island Interconnected System are determined by Newfoundland Power. 23 The breakdown of the July 1, 2023 rate change between rate components will be reflected in the rate application to be filed by Newfoundland Power to update its customer rates. It is 24 25 Hydro's understanding that Newfoundland Power's costs incurred through the Utility Rate charged by Hydro are not reflected in the monthly basic customer charges that apply to 26

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retail customers.