

1 Q. **Reference: CA-NLH-032, Attachment 1**

2 In Table 1, the number of street-lighting customers spikes in 2021 for most customer groups; for
3 example, on the island interconnected system the number of street-lighting customers is 1,110
4 in 2020, 1,617 in 2021 and then 1,034 in 2022. Please provide an explanation of this
5 phenomenon.

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8 A. The number of street lighting customers reported for 2020 and 2021 was incorrect due to an
9 error in the report used to compile the numbers. Additionally, the street lighting customer
10 forecast for 2022–2027 was incorrectly based on 2019 customer numbers. Newfoundland and
11 Labrador Hydro (“Hydro”) has updated the 2020 and 2021 numbers and revised the street
12 lighting customer forecast for 2022–2027 to utilize 2021 customer numbers as the base year to
13 provide more accurate forecast results. The updated numbers are provided in Revision 1 of
14 Hydro’s response to CA-NLH-032.