

1 Q. **Reference: Application, Purchase Mobile Devices (2023))**

2 a) Do employees not have their own mobile phones?

3 b) What is typical utility practice with respect to mobile phones?

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6 A. a) Newfoundland and Labrador Hydro (“Hydro”) does not collect information regarding an  
7 employee’s personal phone(s). Use of an employee’s personal mobile phone to receive,  
8 transmit, or store company data would be non-compliant with cybersecurity and  
9 information management best practices, as Hydro would have no ability to control the  
10 security posture of the phone. All corporately owned phones are managed by a Mobile  
11 Device Management system that allows Hydro to enforce security policies, (i.e., strong  
12 passwords, auto-locking, and remote wiping).

13 b) Please refer to Hydro’s response to PUB-NLH-024 of this proceeding.