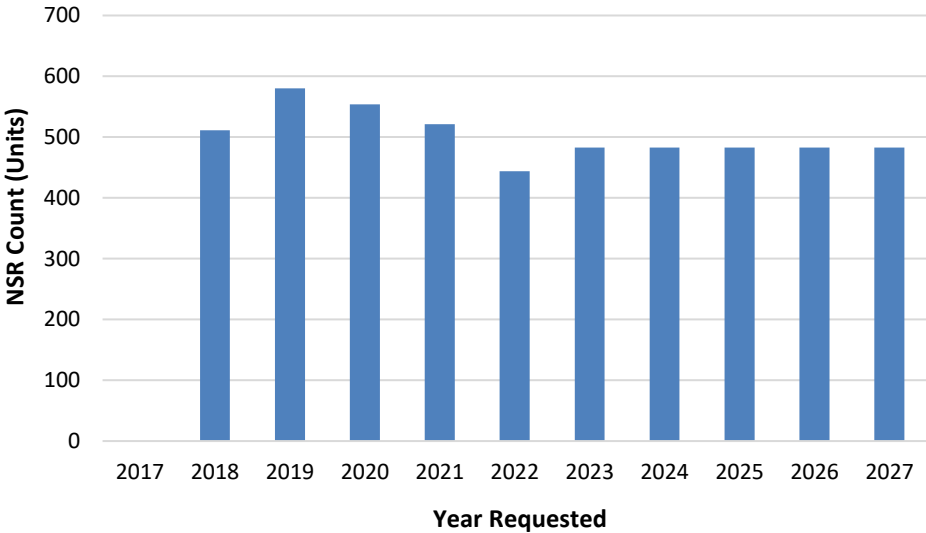


1 Q. Reference: Application, Five-year Capital Plan (2023-2027), page 12

2 It is stated "... also reflects the downward trend Hydro has observed for new service requests."  
3 Please provide Hydro's actual new service requests in the past 5 years, and forecast for the next  
4 5 years.

5  
6

7 A. Please refer to Chart 1 below for Newfoundland and Labrador Hydro's ("Hydro") actual new  
8 service requests ("NSR") in the past five years, and forecast for the next five years.<sup>1</sup>



**Chart 1: Historical and Forecast NSRs Received**

9 The data for 2017 is unavailable as Hydro transitioned to a new system for managing NSRs in  
10 2018. The data for 2022 is based on the first four months of the year projected to year end. The  
11 2023–2027 forecast is the average of years 2021 and 2022, and therefore remains flat over that  
12 period.

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<sup>1</sup> Previously filed in "2023 Capital Budget Application," Newfoundland and Labrador Hydro, July 13, 2022, vol. II, prog. 10, sec. 4.1, p.2.