

June 26, 2020

Board of Commissioners of Public Utilities  
Prince Charles Building  
120 Torbay Road, P.O. Box 21040  
St. John's, NL A1A 5B2

Attention: Ms. Cheryl Blundon  
Director of Corporate Services & Board Secretary

Dear Ms. Blundon:

**Re: Application for Approval of a One-Time Customer Bill Credit Plan for Hydro Rural Customers in Accordance with OC2020-081 – Hydro's Reply**

On June 19, 2020, Newfoundland and Labrador Hydro ("Hydro") filed an application with the Board of Commissioners of Public Utilities ("Board") requesting approval of a one-time customer bill credit plan for eligible Hydro Rural Customers in accordance with Order in Council OC2020-081 ("OC2020-081").

Hydro notes that Newfoundland Power advised that it had no comments on the application. No other comments were received from any of the parties. Hydro believes its application complies with the directives provided in OC2020-081 and reasonably balances the regulatory principles of fairness and administrative practicality in the provision of customer credit. Hydro respectfully requests that the Board approve Hydro's application as submitted.

Should you have any questions, please contact the undersigned.

Yours truly,

**NEWFOUNDLAND AND LABRADOR HYDRO**



Shirley A. Walsh  
Senior Legal Counsel, Regulatory  
SAW/kd

Encl.

ecc: **Board of Commissioners of Public Utilities**  
Jacqui Glynn  
PUB Official Email

**Newfoundland Power**  
Gerard M. Hayes  
Regulatory Email

**Consumer Advocate**

Dennis M. Browne, Q.C., Browne Fitzgerald Morgan & Avis  
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**Industrial Customer Group**

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Dean A. Porter, Poole Althouse

**Praxair Canada Inc.**

Sheryl E. Nisenbaum

**Teck Resources Limited**

Shawn Kinsella