

1 Q. **Provide Service Extensions, Volume I, Page C-47**

2 *“In recent years, rural areas of the Island have generally experienced*
 3 *increased expenditures for service extensions due to customer growth*
 4 *and economic activity.”*

5 Please provide the number of customer connections by service area for each of the
 6 past five years, as well as the number of projected connections for 2017.

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9 A. Table 1 below provides the number of customer connections, i.e. New Service
 10 Requests, by service area for each of the past five years. Note that Hydro does not
 11 forecast gross customer connections for its systems and does not determine the
 12 Service Extension budget forecast based on forecasts of customer connections.
 13 Hydro’s budget estimate to provide service extensions is calculated based on
 14 historical expenditures and is therefore not able to provide the number of
 15 projected connections for 2017.

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Table 1
NLH Customer Connections by Region

	2011	2012	2013	2014	2015
Central	154	122	133	149	125
Northern	116	118	123	100	121
Labrador	330	360	298	232	177
Total	600	600	554	481	423