

1 **Q. Indicate the historic availability of the Outage Management System:**  
 2 **annually from 2009 through 2013 (or if the system was installed after**  
 3 **2009, from the year of installation), and during all major storm events in**  
 4 **the same time period, including the January 2014 events.**

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 6 A. Table 1 shows the unplanned unavailability, in hours, of the Outage Management System  
 7 from 2009 to 2013.  
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**Table 1**  
**Unplanned Unavailability (Hours)**

<b>Month</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
January					
February					
March					
April					
May					
June					
July					
August	0.17	0.08			
September					
October				1.00	
November					1.00
December					
<b>Yearly Total</b>	<b>0.17</b>	<b>0.08</b>	<b>0.00</b>	<b>1.00</b>	<b>1.00</b>

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11 Table 2 shows the planned unavailability, in hours, of the Outage Management System  
12 from 2009 to 2013.

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**Table 2**  
**Planned Unavailability (Hours)<sup>1</sup>**

<b>Month</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>2012</b>	<b>2013</b>
January	1.00				
February				10.00	
March					0.50
April			0.25	48.00	
May		3.00			
June		4.00		0.25	
July					
August					0.50
September					
October	1.50	8.00			
November		0.50			
December					
<b>Yearly Total</b>	<b>2.50</b>	<b>15.50</b>	<b>0.25</b>	<b>58.25</b>	<b>1.00</b>

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17 The Outage Management System has been available 100% of the time during all major  
18 storm events from 2009 to present.

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<sup>1</sup> Planned unavailability includes scheduled maintenance and application enhancements projects.