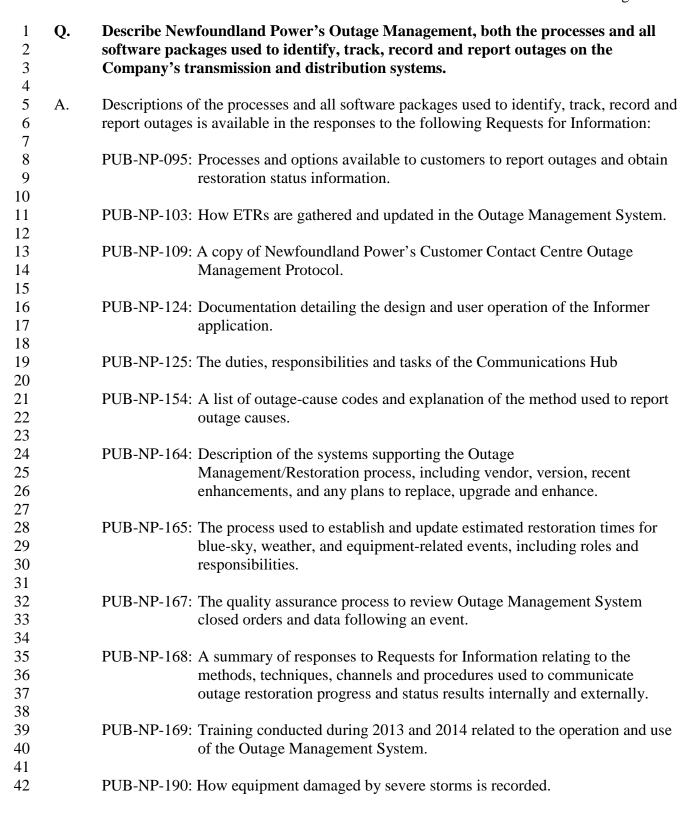
Page 1 of 2



Page 2 of 2

1 2	PUB-NP-254:	The purpose, staffing and location of the Central Dispatch Team, including how the team manages trouble tickets during the day.
3 4	DHR_ND_250	How outage tickets are dispatched during normal working hours.
5	1 OD-111 -23).	from outage tiekers are dispatched during normal working nours.
6	PUB-NP-267:	How trouble calls are handled after midnight.
7		
8 9	PUB-NP-268:	The functions performed during storm emergencies by Technologists, Regional Engineers, Senior Engineers, Supervisors, Superintendents,
10		Regional Managers, Relay Technicians, Meter Technicians, and Grounds
11		Personnel.
12		
13 14	PUB-NP-291:	How Control Centre Operators determine when power has been restored following major storm events.
15		Tono wing major scorm events.
16	PUB-NP-292:	How Power Line Technicians responding to outages provide additional
17		details in the computer for follow up repairs and reliability reasons.
18		
19	PUB-NP-295:	Outage Management System vendor, version and recent upgrades.
20		
21 22	PUB-NP-297:	Which employees have responsibility for maintaining and supporting the Outage Management System.
23		Sunge Hunagement System.
24	PUB-NP-299:	The functionality of the Outage Management System.
25		
26	PUB-NP-300:	Historic Availability of the Outage Management System.
27 28	DI ID NID 201.	How often the Outage Management System is unavailable to users.
29	FUD-NF-301.	now often the Outage Management System is unavailable to users.
30	PUB-NP-302	Newfoundland Power's training for the Outage Management System.
31	1 OD-111 -302.	Trewfoundfand Tower's training for the Outage Management System.
32	PI IR_NP_303+	How initial data is entered in the Outage Management System and how
33	1 OD-111 -303.	field employees enter data.
34		Tiola employees enter data.
35	PUB-NP-304:	Newfoundland Power's process of developing ETRs.
36	102111 301.	The modulation of a process of developing Direct
37	PUB-NP-307·	The roles of the Power System Operators and the Central Dispatch Team
38	102111 007.	with respect to Outage Management during normal weekday hours, during
39		evenings and weekends, and during storm emergencies.