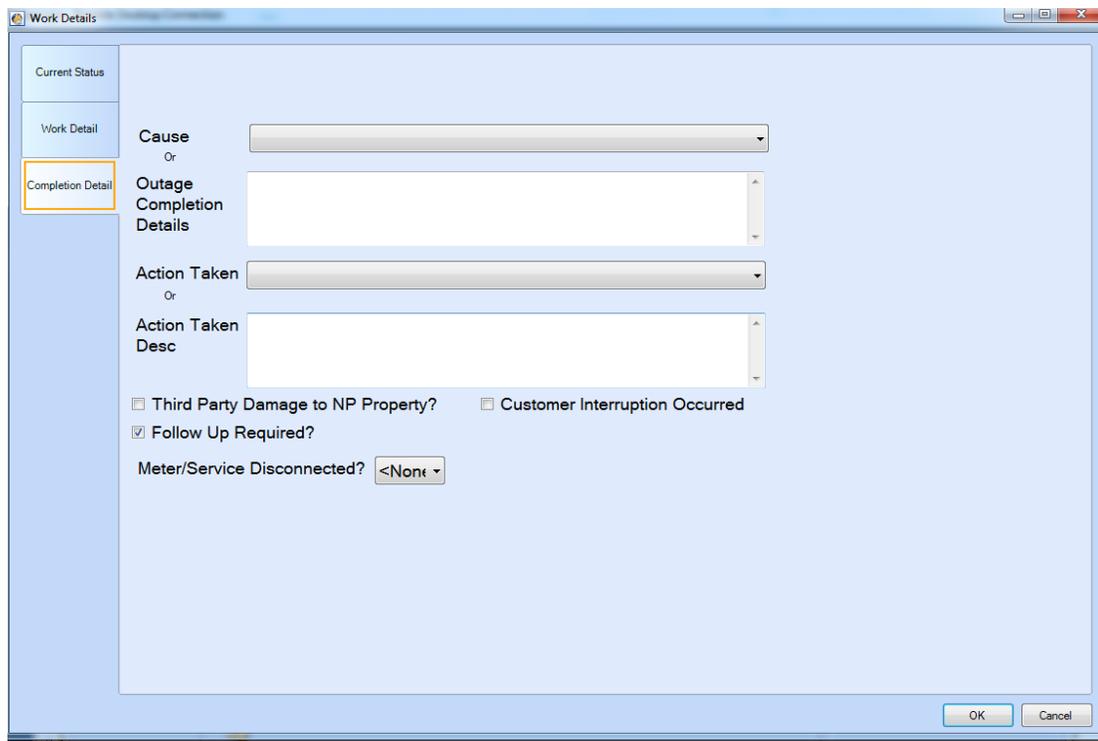


1 **Q. When Power Line Technicians (“PLT”) responding to outages apply outage cause**  
 2 **codes in their computers, can they also provide additional details in the computer**  
 3 **with data and discussions that would be useful for follow up repairs and reliability**  
 4 **reasons? Can the responding PLTs initiate repair work orders in their computers**  
 5 **when a crew needs to return to complete repair work?**

6  
 7 A. Yes, PLTs can provide additional information and initiate repair work using computers in  
 8 their trucks. While applying outage cause codes in their computers, PLTs have the ability  
 9 to provide additional outage completion details. PLTs can also indicate that follow up  
 10 work is required and provide additional information regarding follow up work in their  
 11 field notes.

12  
 13 Figure 1 is a screenshot from a PLT computer that shows how field work completion  
 14 details are entered by PLTs in their computers.

15  
 16  
**Figure 1**  
**Screenshot of PLT Computer**  
**Field Work Completion Display**



17

1 Figure 2 is a screenshot from a PLT computer that shows how follow-up information is  
2 recorded by PLTs in their computers.  
3  
4

**Figure 2  
Screenshot of PLT Computer  
Followup Display**

The screenshot shows a window titled "Work Details" with a light blue background. On the left side, there is a vertical navigation pane with three buttons: "Current Status" (highlighted with an orange border), "Work Detail", and "Completion Detail". The main area of the window contains the following fields:

- Status:** A dropdown menu with the selected value "Complete With Followup".
- Reported Date:** A date and time selector showing "2014-08-07" and "12:23".
- Field Notes:** A large, empty text area with a vertical scrollbar on the right side.
- Completed By:** A dropdown menu that is currently empty.

At the bottom right corner of the window, there are two buttons: "OK" and "Cancel".