

- 1 **Q. Please confirm that during normal working hours, outage tickets are dispatched via**
2 **the Outage Management System by the Central Dispatch Team, and at all other**
3 **times, by the Power System Operators. Please confirm that the Central Dispatch**
4 **Team also dispatches crews for capital and planned maintenance work.**
5
- 6 A. It is confirmed that during normal working hours, outage tickets are dispatched via the
7 Outage Management System by the Central Dispatch Team.¹ After normal working
8 hours, outage tickets are dispatched by the Power System Operators unless large storms
9 or electrical system events warrant the continued use of the Central Dispatch team.
10
- 11 It is also confirmed that the Central Dispatch Team is responsible for dispatching other
12 types of work, including capital and planned maintenance work.

¹ During regular working hours, the Power System Operators may also dispatch work to line crews on a priority basis to address safety or other high-priority issues.