

1 **Q. Does Newfoundland Power have a policy of repairing and restoring its URD cable**
2 **loops back to normal configuration within a time limit, such as 30 days, after a cable**
3 **section fails? Does someone track the amount of time a URD loop is out of**
4 **configuration?**

5
6 A. Newfoundland Power does not have a formal policy for repairing and restoring URD
7 cable loops to normal configuration within a specified time limit.

8
9 Once a URD cable fault occurs an outage ticket is created in the Company's Outage
10 Management System ("OMS") and a line crew is immediately dispatched to isolate the
11 faulted cable and restore electrical service to any customers affected. Following service
12 restoration, the line crew will route the outage ticket to the appropriate supervisor for
13 follow-up and repair.

14
15 In addition, the temporary loop configuration is recorded in the Company's internal
16 temporary system conditions application which is managed and tracked by the Power
17 System Operators at the System Control Centre.

18
19 As part of its distribution network, Newfoundland Power has more than 96 URD cable
20 loops comprised of more than 700 individual primary cables. None of these cables are
21 currently out of service due to failure.¹

¹ Status of cable failures is as of August 21, 2014.