

- 1 **Q. Please provide meeting minutes, list of attendees, action items and other**  
2 **documentation for any lessons learned/debriefing sessions held after the January**  
3 **2014 event by the customer service organization. Include internal sessions as well as**  
4 **external.**  
5  
6 **A. Please refer to the response to Request for Information PUB-NP-119.**