

- 1 **Q. In order to provide a record copy of document(s) already provided informally,**
2 **please provide a copy of the Customer Contact Centre Outage Reporting Map for**
3 **the period January 2-8, 2014.**
4
- 5 A. Please refer to the response to Request for Information PUB-NP-113, Attachment A:
6 Customer Contact Centre – Outage Reporting Map (January 2-8, 2014).

Customer Contact Centre - Outage Reporting Map

