## Page 1 of 1

1 2 3 4	Q.	In order to provide a record copy of document(s) already provided informally, please provide the organization charts for each of the groups responsible for handling customer inquiries and customer outage reports.
5	A.	Please refer to the response to Request for Information PUB-NP-094, Attachment A:
6		Newfoundland Power Organization Chart - Customer Inquiries and Customer Outages.
7		The positions with responsibility for handling customer inquiries and customer outage
8		reports are represented in green.

Newfoundland Power Organization Chart Customer Inquiries and Customer Outages

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# NEWFOUNDLAND POWER

# **ORGANIZATION CHART**

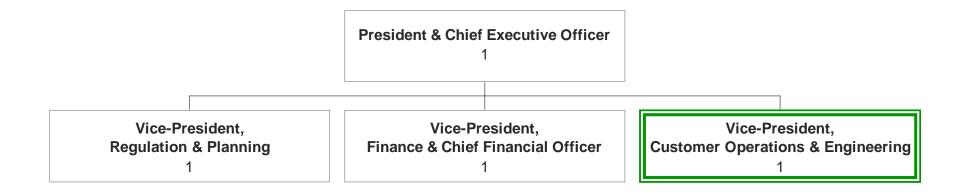


February 21, 2014

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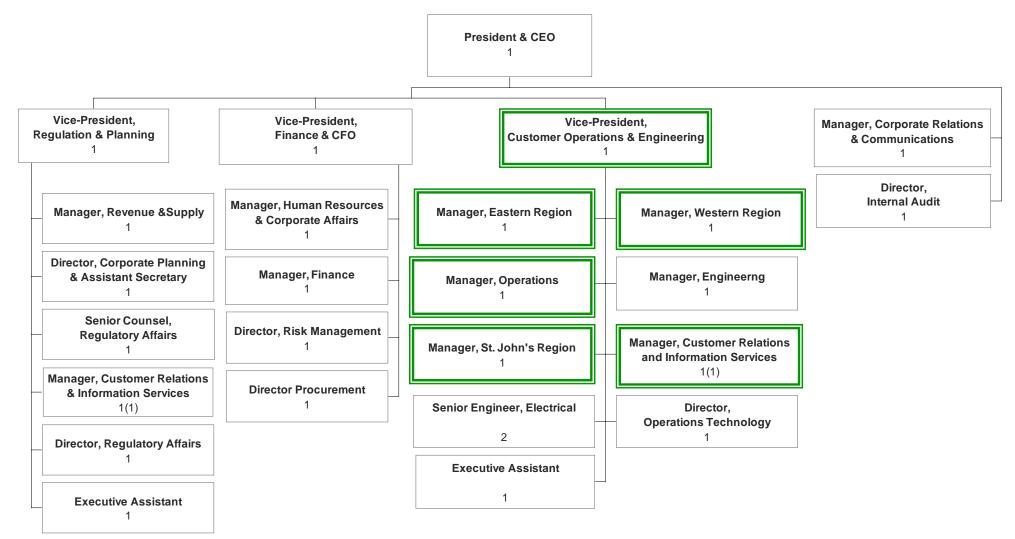
# **NEWFOUNDLAND POWER INC.**

# **EXECUTIVE GROUP**



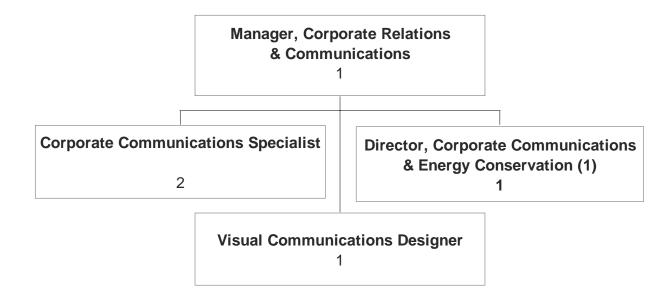
PUB-NP-094, Attachment A Page 3 of 43

# **CORPORATE ORGANIZATION**



(1) Dual reporting to VP, Regulation & Planning & VP, Customer Operations & Engineering.

# **CORPORATE RELATIONS & COMMUNICATIONS**



PUB-NP-094, Attachment A Page 5 of 43

# **NEWFOUNDLAND POWER INC.**

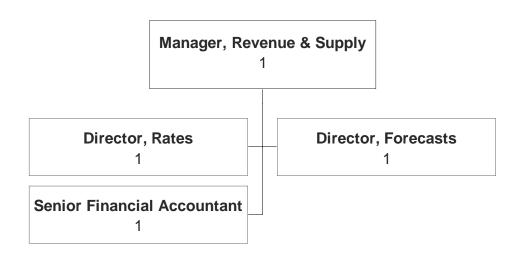
# **INTERNAL AUDIT**



PUB-NP-094, Attachment A Page 6 of 43

# **NEWFOUNDLAND POWER INC.**

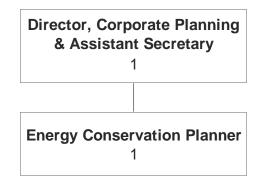
# **RATES & REGULATION**



PUB-NP-094, Attachment A Page 7 of 43

# **NEWFOUNDLAND POWER INC.**

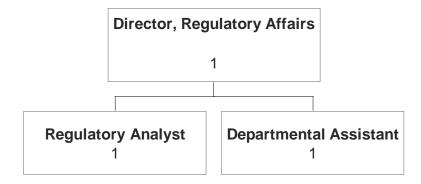
# **REGULATION & PLANNING**



PUB-NP-094, Attachment A Page 8 of 43

# **NEWFOUNDLAND POWER INC.**

# **REGULATION & PLANNING**

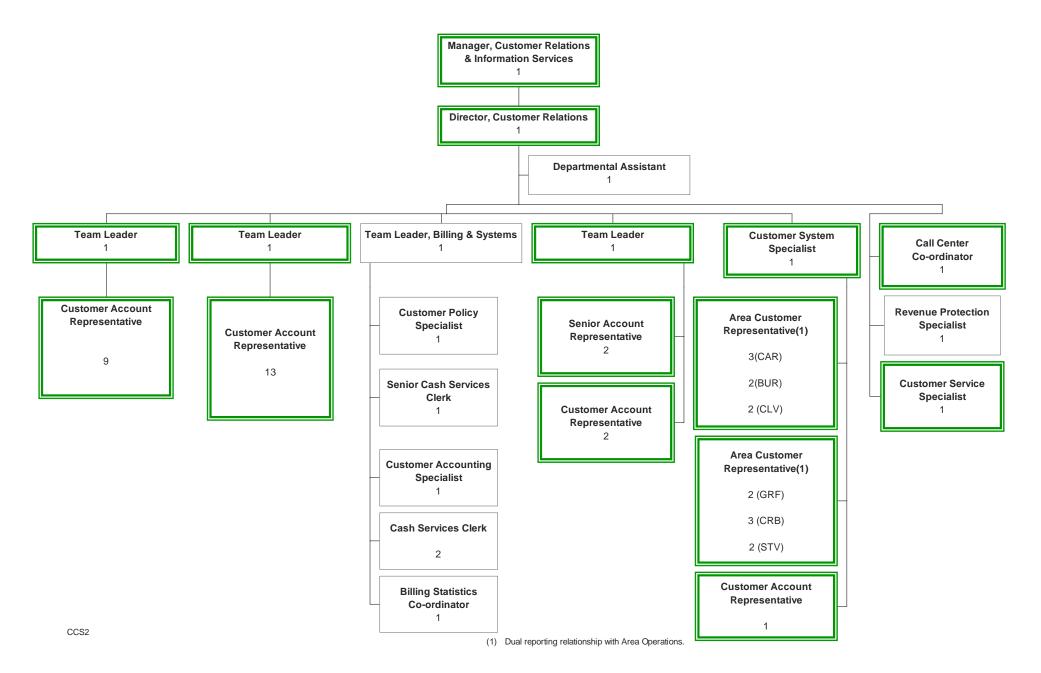


# CUSTOMER RELATIONS (Page 1 of 3)



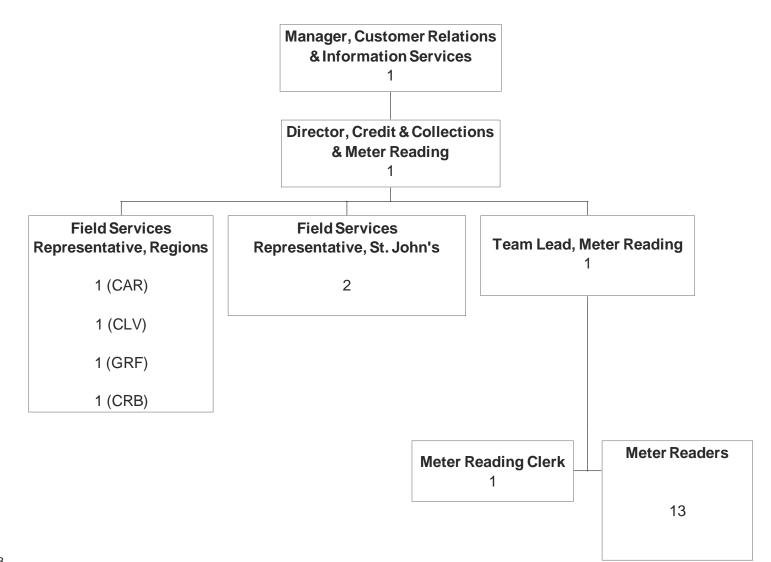
# **CUSTOMER RELATIONS Page 2 of 3**

PUB-NP-094, Attachment A Page 10 of 43



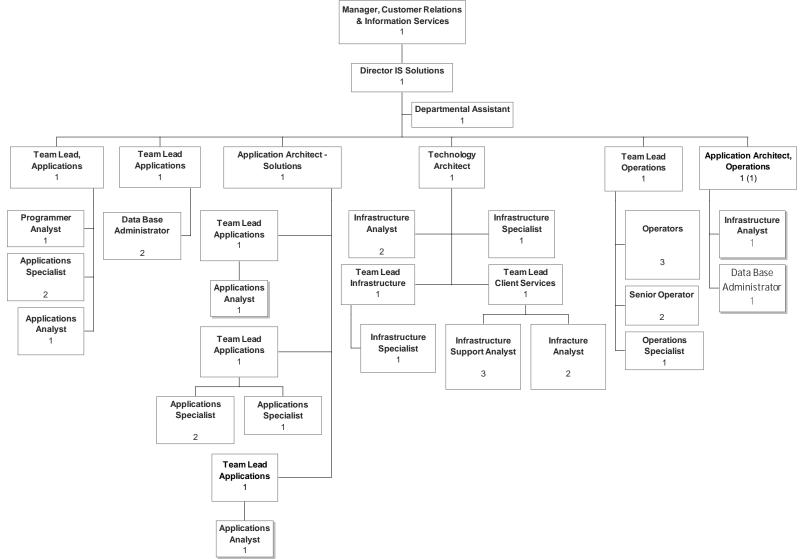
PUB-NP-094, Attachment A Page 11 of 43

# CUSTOMER RELATIONS (Page 3 of 3)



PUB-NP-094, Attachment A Page 12 of 43

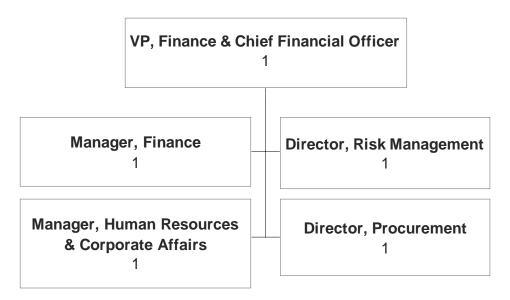
## **INFORMATION SERVICES**



PUB-NP-094, Attachment A Page 13 of 43

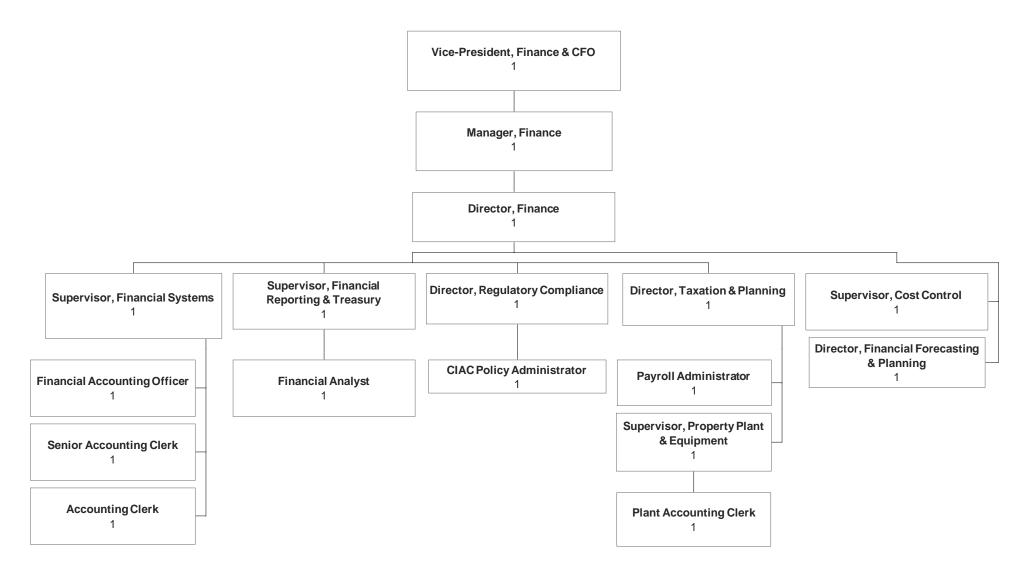
# **NEWFOUNDLAND POWER INC.**

# FINANCE



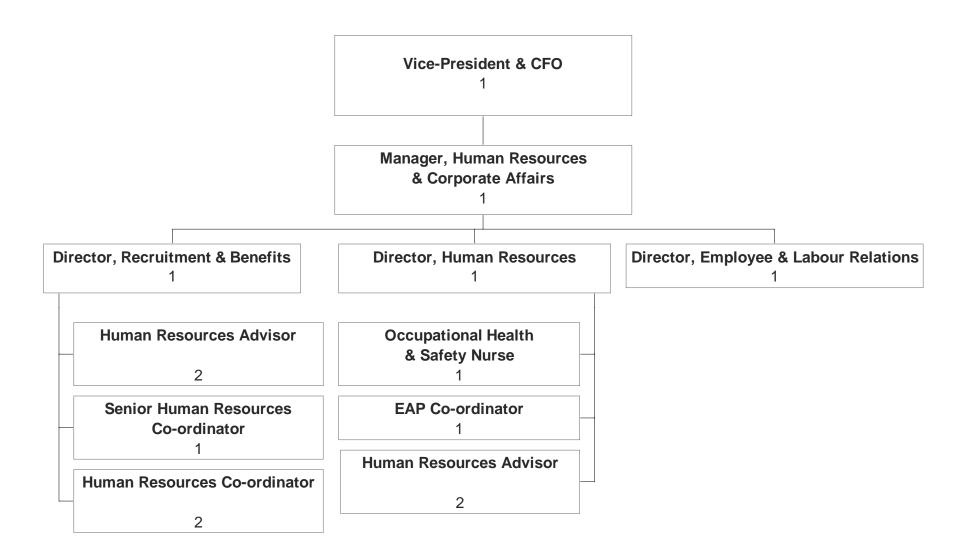
PUB-NP-094, Attachment A Page 14 of 43

# FINANCE DEPARTMENT



# HUMAN RESOURCES

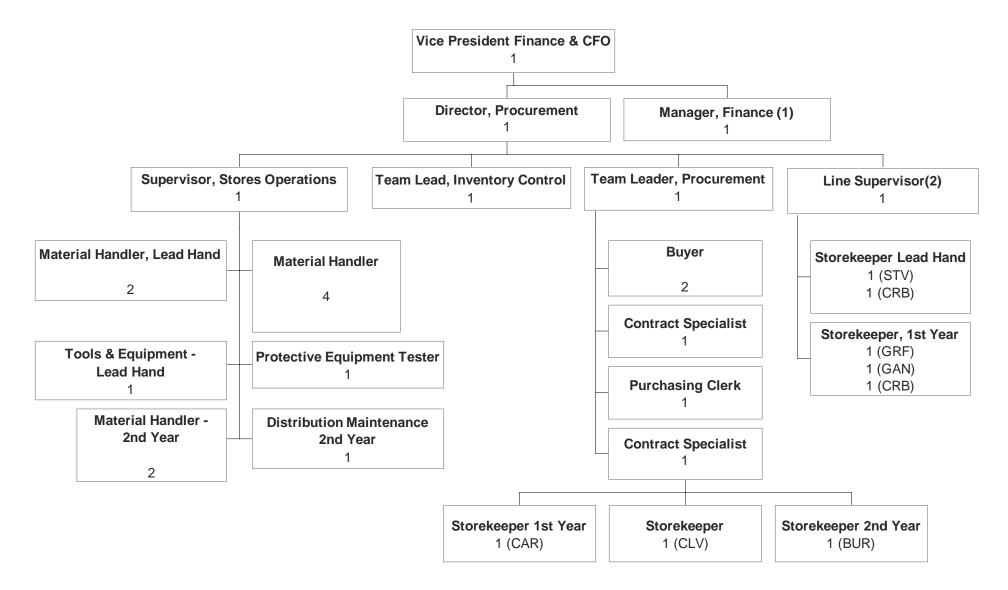
PUB-NP-094, Attachment A Page 15 of 43



HRS 1

PUB-NP-094, Attachment A Page 16 of 43

# **MATERIALS MANAGEMENT & CENTRAL STORES**

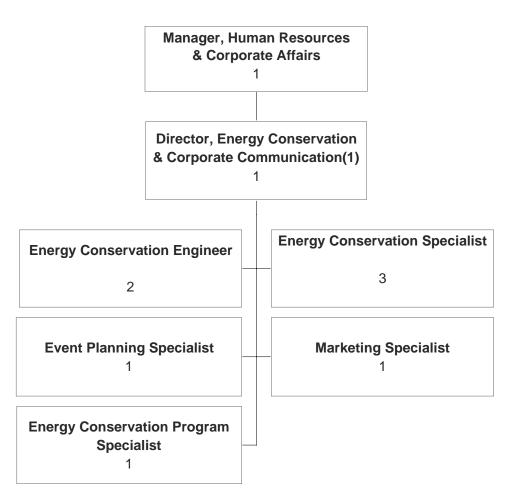


(1) Temporarily assigned.

(2) Dual reporting role with primary role in Stephenville Area.

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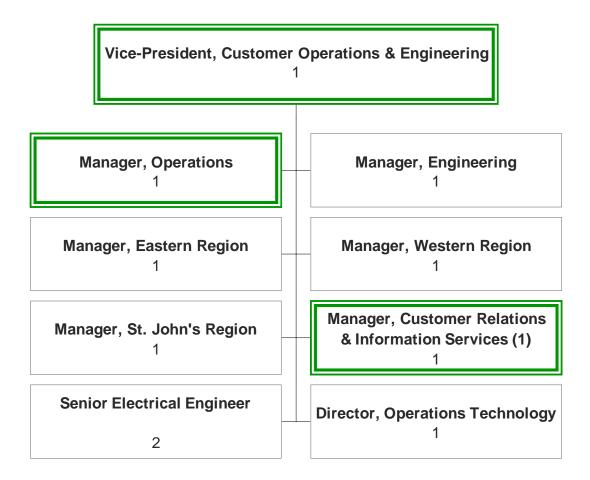
# **ENERGY CONSERVATION**



(1) Dual reporting relationship with Manager, Corporate Relations & Communications.

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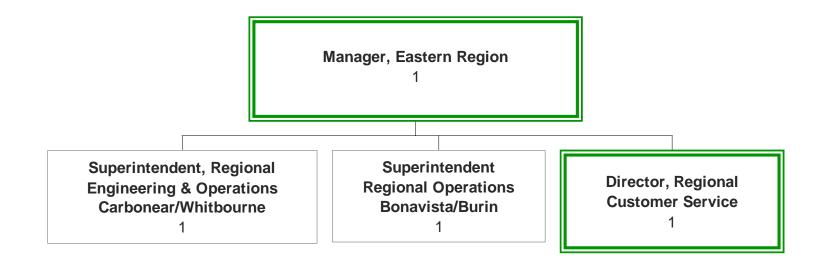
# **ENGINEERING & OPERATIONS**



PUB-NP-094, Attachment A Page 19 of 43

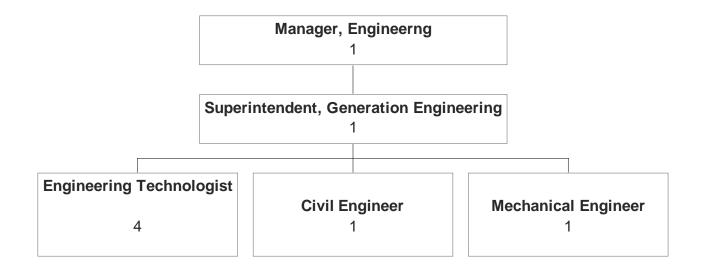
# NEWFOUNDLAND POWER INC. ENGINEERING & OPERATIONS

# **EASTERN REGION**



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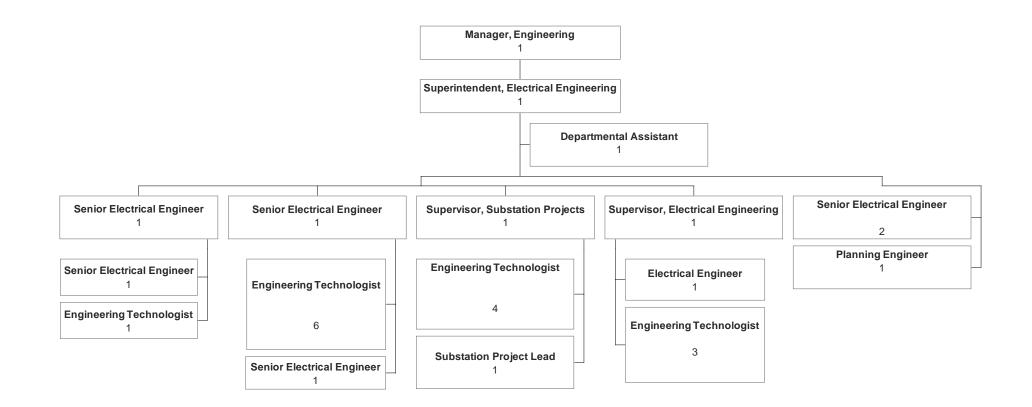
ENGINEERING (Page 2 of 4)



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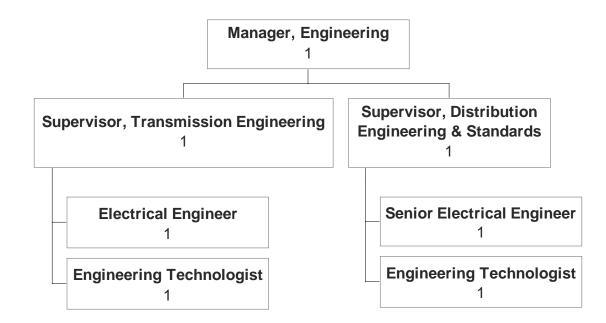
# **NEWFOUNDLAND POWER INC.**

# **ENGINEERING (Page 3 of 4)**



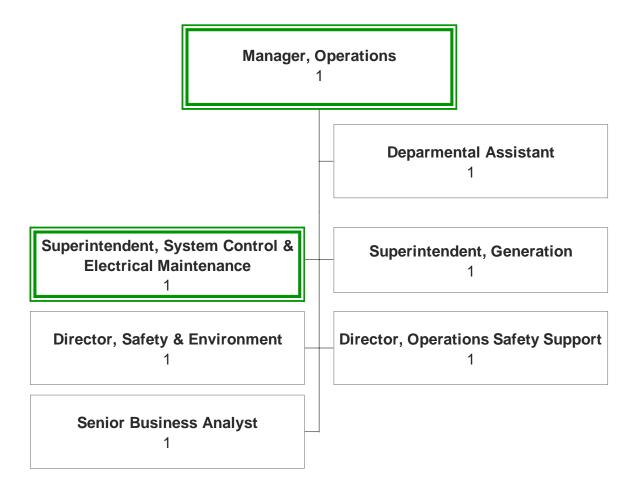
PUB-NP-094, Attachment A Page 22 of 43

**ENGINEERING (Page 4 of 4)** 



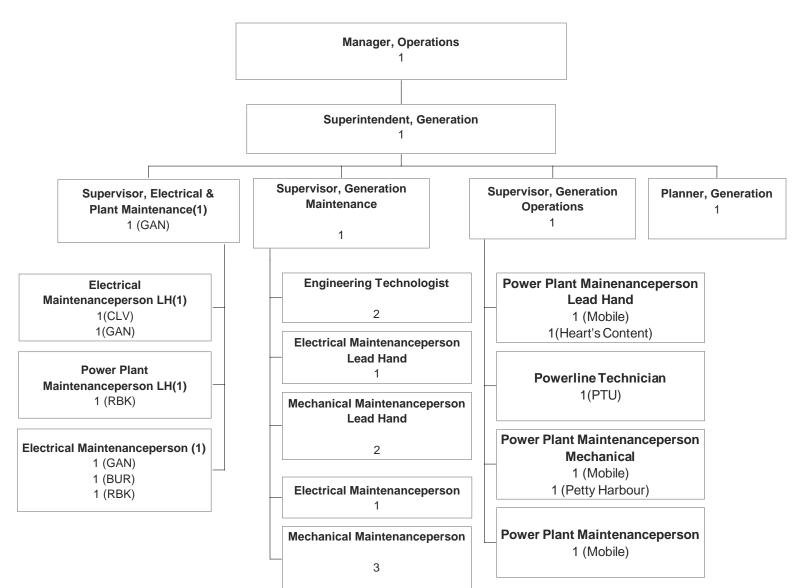
PUB-NP-094, Attachment A Page 23 of 43

# **OPERATIONS (Page 1 of 5)**



# NEWFOUNDLAND POWER INC. OPERATIONS (Page 2 of 5)

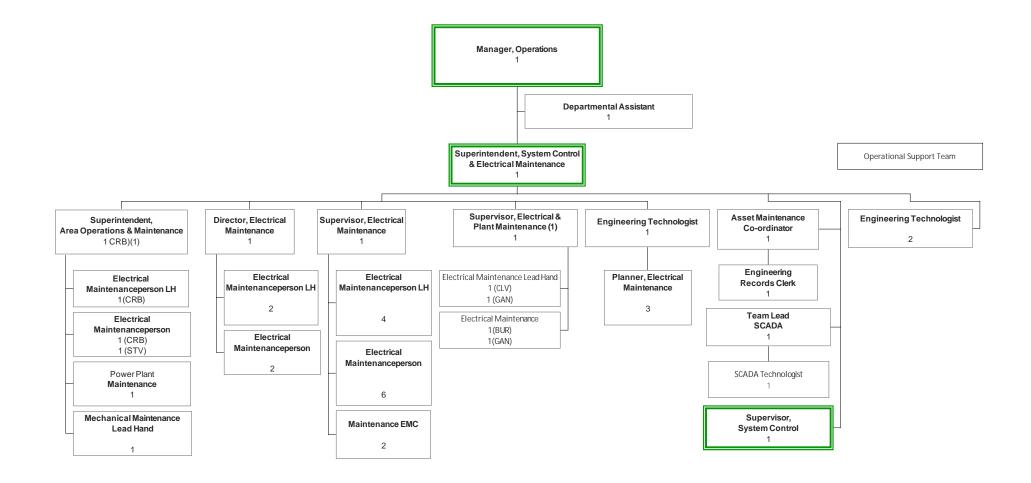
PUB-NP-094, Attachment A Page 24 of 43

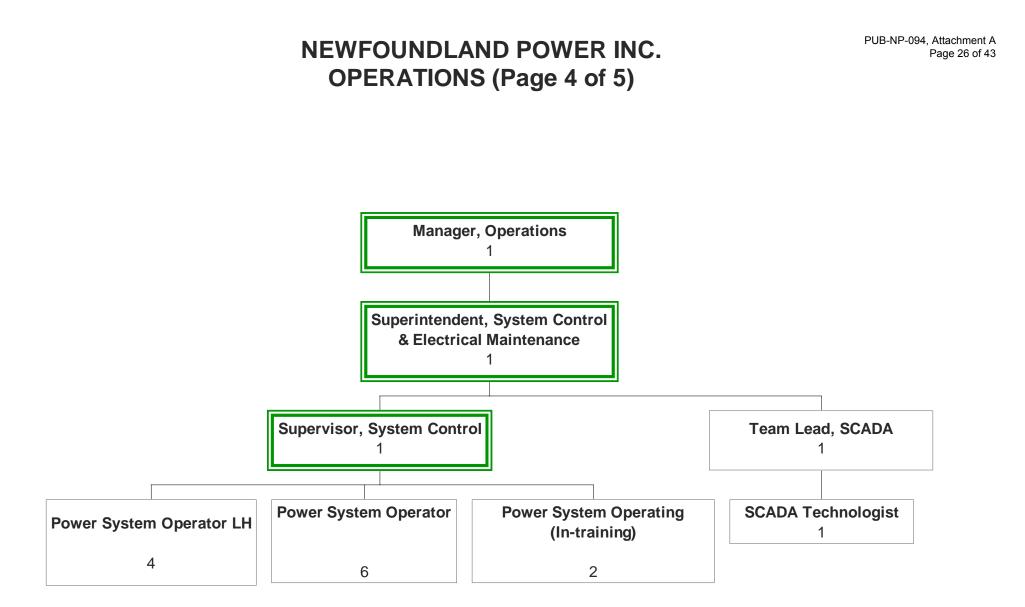


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# **NEWFOUNDLAND POWER INC.**

# **OPERATIONS (Page 3 of 5)**

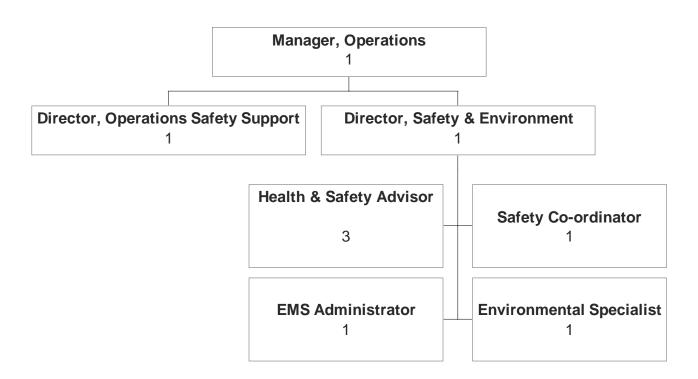




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# NEWFOUNDLAND POWER INC. OPERATIONS (Page 5 of 5)

Health, Safety & Environment

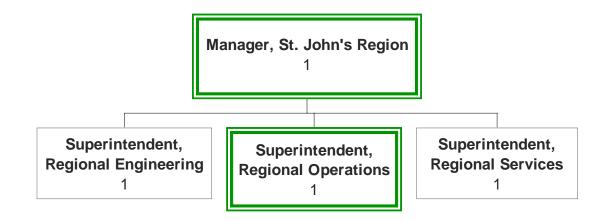


OPR 5

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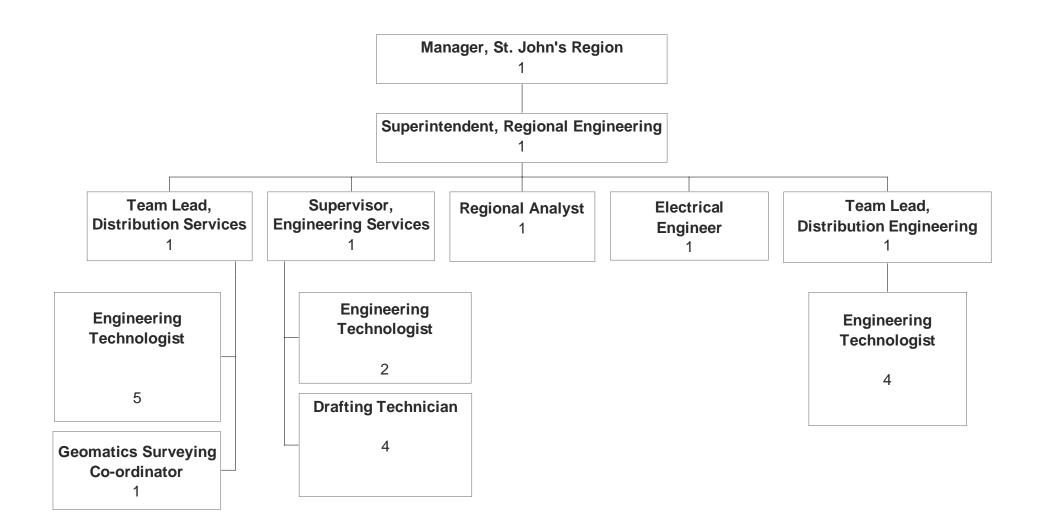
# NEWFOUNDLAND POWER INC. ENGINEERING & OPERATIONS

**ST. JOHN'S REGION** 



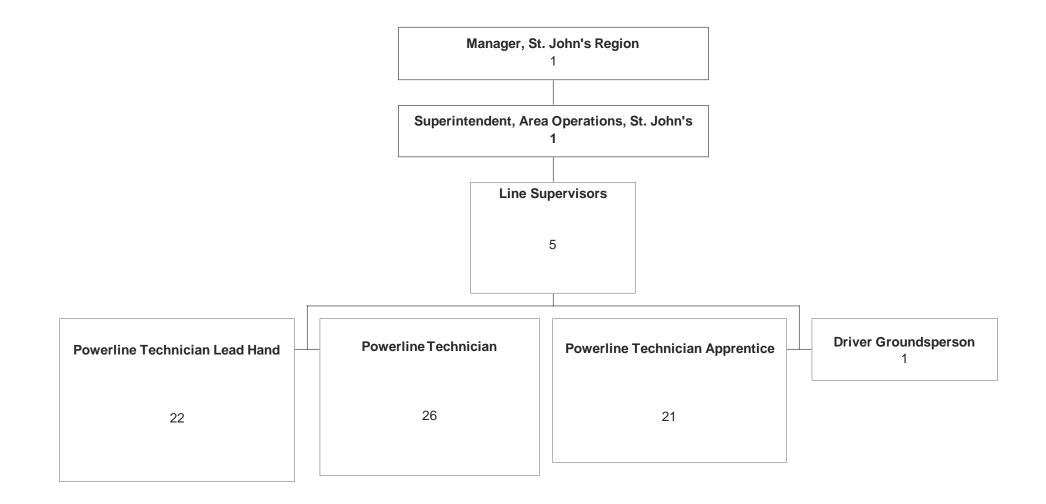
PUB-NP-094, Attachment A Page 29 of 43

## ST. JOHN'S REGIONAL ENGINEERNG



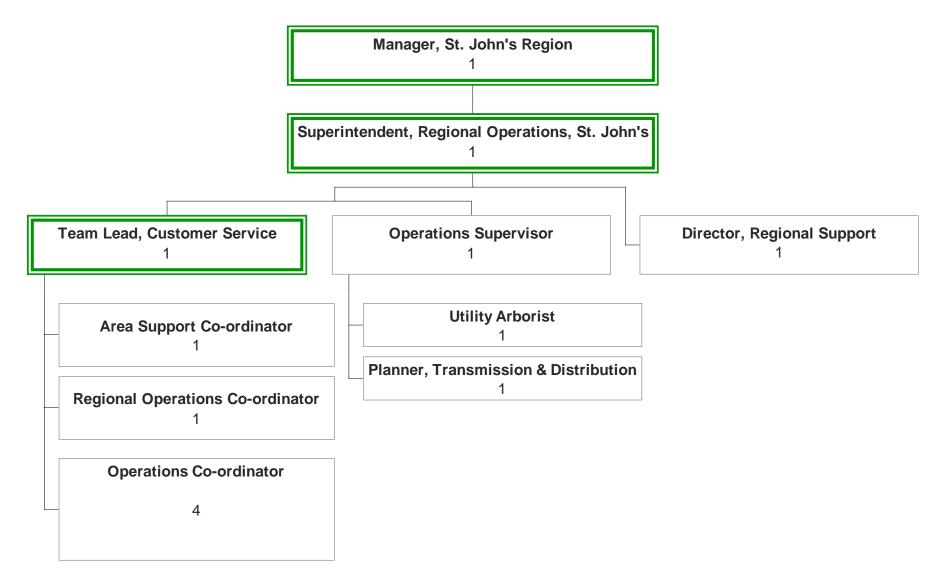
PUB-NP-094, Attachment A Page 30 of 43

## ST. JOHN'S AREA OPERATIONS (Page 1 of 2)



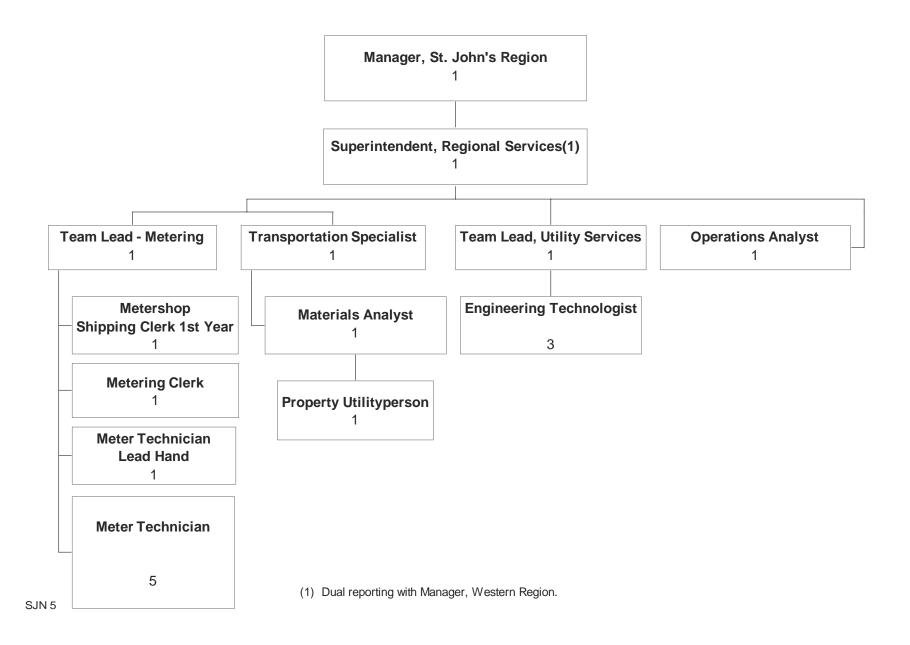
PUB-NP-094, Attachment A Page 31 of 43

## ST. JOHN'S REGIONAL OPERATIONS (Page 2 OF 2)



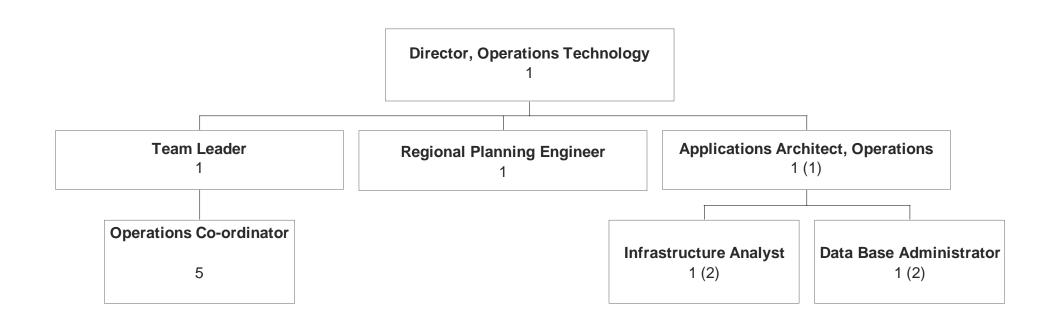
PUB-NP-094, Attachment A Page 32 of 43

## ST. JOHN'S REGIONAL SERVICES



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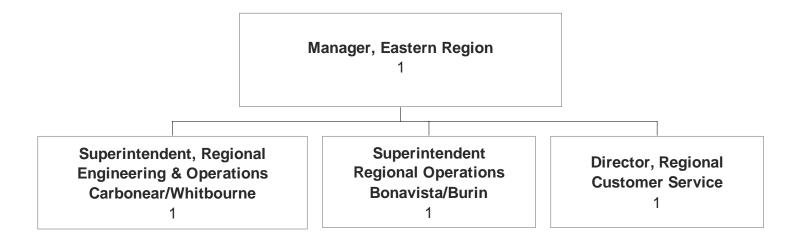
**OPERATIONS TECHNOLOGY** 



PUB-NP-094, Attachment A Page 34 of 43

# NEWFOUNDLAND POWER INC. ENGINEERING & OPERATIONS

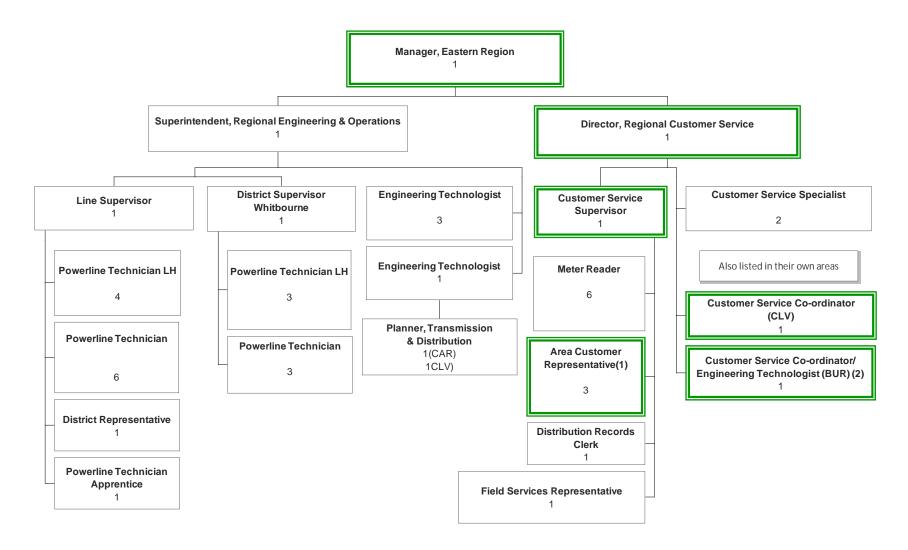
# **EASTERN REGION**



PUB-NP-094, Attachment A Page 35 of 43

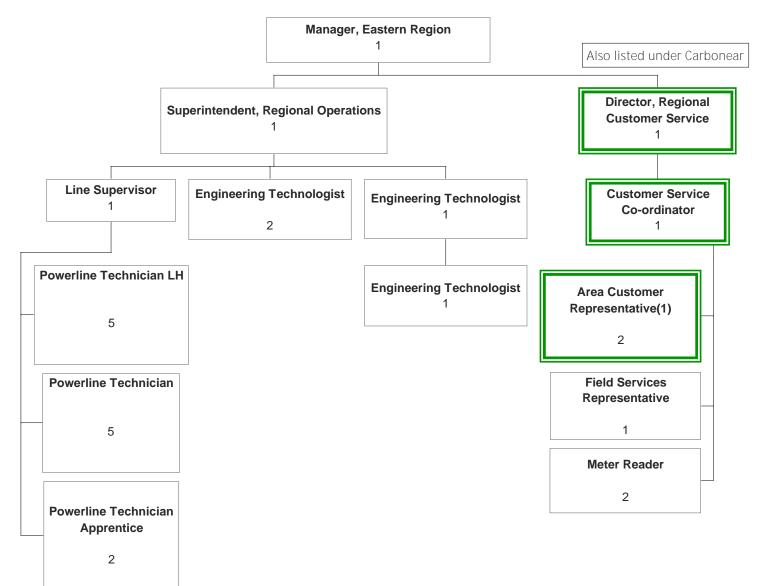
# NEWFOUNDLAND POWER INC. ENGINEERING AND OPERATIONS

## **CARBONEAR & WHITBOURNE AREA OPERATIONS**



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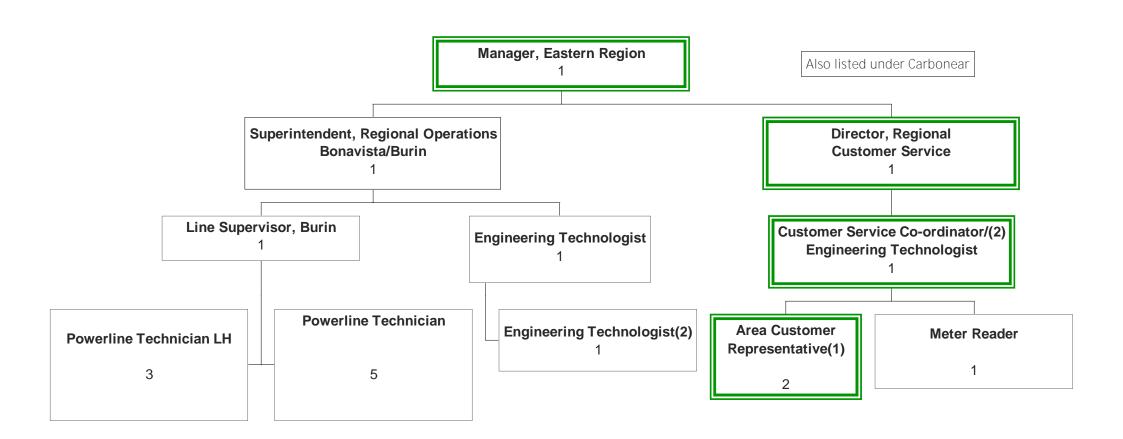
## **BONAVISTA AREA OPERATIONS**



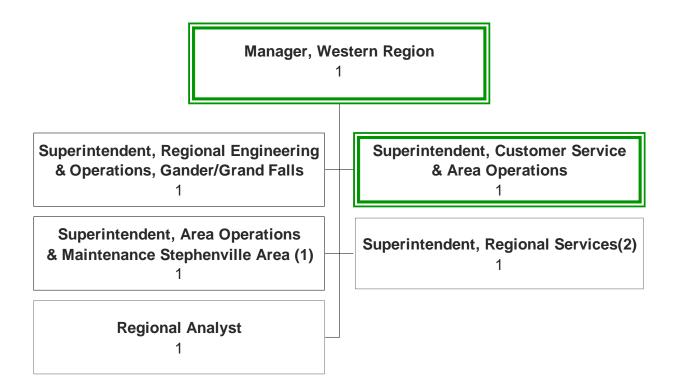
(1) Dual reporting relationship with Customer Service.

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## **BURIN AREA OPERATIONS**

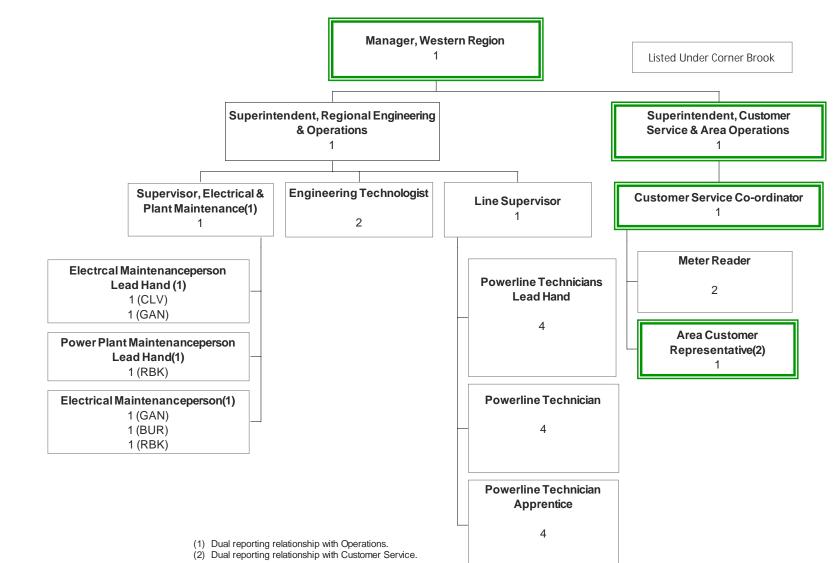


(1) Dual reporting relationship with Customer Relations.(2) Dual responsibiliies as Customer Service Co-ordinator & Engineering Technologist.



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## **REGIONAL OPERATIONS, GANDER**

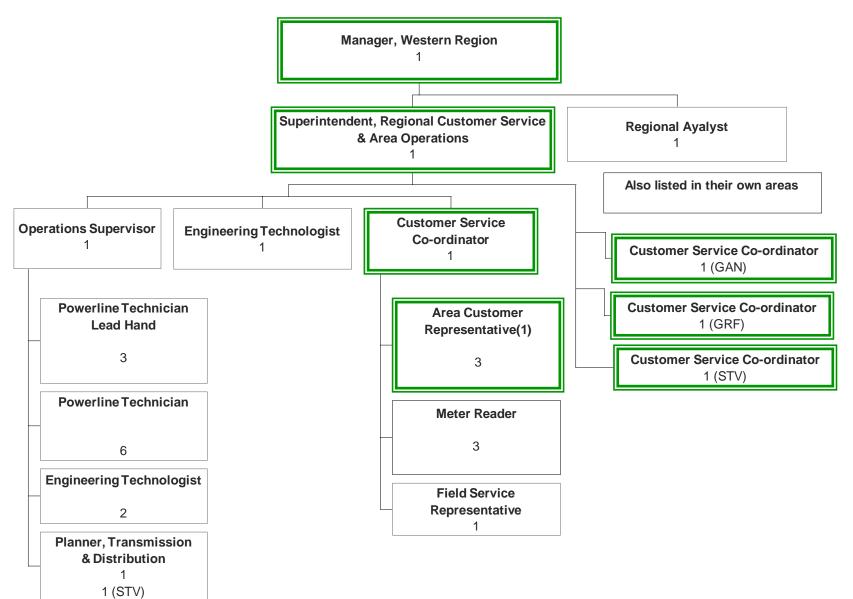


#### **NEWFOUNDLAND POWER INC.** WESTERN REGION PUB-NP-094. Attachment A **GRAND FALLS AREA** Page 40 of 43 Manager, Western Region Listed Under Corner Brook 1 Superintendent, Customer Superintendent, Regional **Engineering & Operations** Service & Area Operations 1 1 **Customer Service Operations Supervisor Regional Support Engineering Technologist Co-ordinator Co-ordinator** 1 1 1 4 Planner, Transmission **Powerline Technician** & Distribution Area Customer Representative(1) Lead Hand 1 2 5 **Meter Reader District Representative** 2 **Powerline Technician Baie Verte/Springdale** 1 **Field Services Representative** 1 6 **Powerline Technician** Apprentice

2

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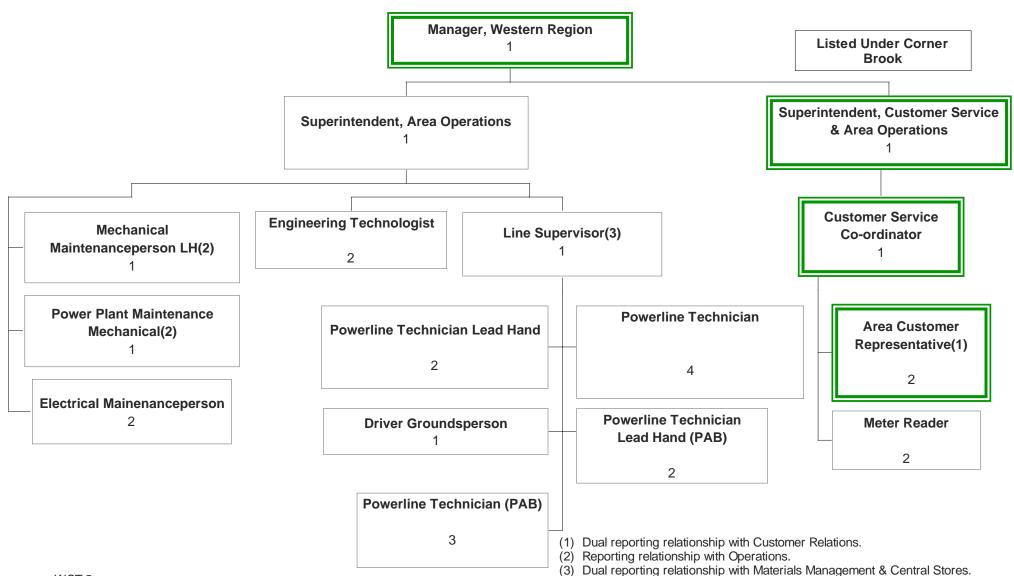
### **CORNER BROOK**



1. Dual reporting with Customer Relations.

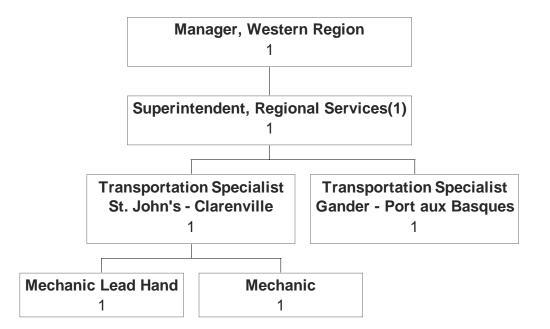
PUB-NP-094, Attachment A Page 42 of 43

### **STEPHENVILLE AREA**



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## TRANSPORTATION



1. Dual reporting with St. John's Region.