

- 1 **Q. Please describe how Newfoundland Power exercise its voltage reduction: by**
2 **changing taps on its own distribution transformers, by asking Newfoundland and**
3 **Labrador Hydro to change taps on its terminal station transformers; by SCADA, by**
4 **Newfoundland Power personnel in substations, or by some other means.**
5
- 6 A. Newfoundland Power exercises voltage reduction in three ways. These include (i)
7 requesting Newfoundland and Labrador Hydro to adjust voltage at Newfoundland
8 Power's power purchase supply locations; (ii) implementing pre-programmed voltage
9 reduction settings via its SCADA system; and (iii) by manually operating voltage
10 regulating equipment at the substation.