

- 1 **Q. Please describe how Newfoundland Power requests its interruptible customers to**  
2 **shed load by SCADA, by telephone, or by other contact**  
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- 4 A. Newfoundland Power does not have interruptible customers. However, the Company  
5 does have curtailable customers.<sup>1</sup> Curtailable customers are requested to commence and  
6 end curtailment primarily by telephone.  
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- 8 Newfoundland Power's customer curtailment requests are initiated by the Curtailment  
9 Coordinator. When customer curtailment is required, the Curtailment Coordinator  
10 contacts the curtailable customers by telephone. In circumstances where cold weather is  
11 forecast days in advance, the coordinator may email the customers to put them on notice  
12 that a curtailment request may be necessary in the coming days.

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<sup>1</sup> See the response to Request for Information PUB-NP-093.