

1 Q. **Emergency Management**

2 Further to the response to PUB-NLH-027 provide an update on the status of the
3 review cited in this response. If completed, provide an electronic copy of the report.
4 If still in progress, provide the scheduled due date for completion.

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7 A. Hydro has reviewed its rotating outage process used during the period of January 2
8 to 8, 2014. As part of this review, the following has been completed.

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- 10 1. A lesson learned session with Newfoundland Power (NP). A discussion took
11 place on how things could be improved from each utilities perspective.
- 12 2. A review internally to identify priority feeders to be used by Hydro in the
13 rotating outage process. This included identifying what customers are
14 supplied by each feeder and determining if that feeder can be used in the
15 rotating outage process.
- 16 3. Developed a draft rotating outage protocol. This was shared with NP for
17 input.
- 18 4. Finalizing the list of feeders to be used in the rotating outage process.

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20 A final rotating outage protocol will be completed by September 24, 2014.