

1    Q.    **Asset Management**

2           Does Hydro have any plans to provide its Transmission and Rural Operations (TRO)  
3           crews with mobile computers which can communicate with Hydro's Computerized  
4           Maintenance Management Software (CMMS) system and with its Outage  
5           Management Systems (OMS) (if any) so that paper work orders and paper  
6           inspection sheets can be replaced with electronic work orders and inspection? Is  
7           Hydro considering using handheld computers for terminal station and substation  
8           inspections?

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11    A.    Hydro has access to the CMMS and other corporate applications in all of its terminal  
12           station control rooms. This allows Hydro employees access to up-to-date data such  
13           as work order history during terminal station inspections.

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15           Hydro has also issued laptop computers to its Network Services, Protection and  
16           Control and Distribution Services Technologists. Hydro also uses handheld  
17           computers equipped with GIS capability for its transmission Wood Pole Line  
18           Management program. In addition, Hydro is carrying out a pilot project on the use  
19           of handheld computers with GIS for distribution system and substation inspections.  
20           Hydro also plans to utilize the results from the GIS pilot project to evaluate options  
21           for an Outage Management System. However, as stated in Hydro's response to  
22           PUB-NLH-198, "Hydro does not have an automated Outage Management System"  
23           at this time.

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25           The current version of the CMMS does not contain a mobile application for crews to  
26           use electronic work orders and check sheets. However, Hydro is exploring options



- 1 and evaluating the business need to migrate to the next version of the CMMS,
- 2 which supports mobile applications.