

1 Q. **System Reliability**

2 Hydro's capital planning prioritization method includes weighted scorings for the
3 degree a project is needed to continue reliable customer service and the degree the
4 project impacts customer service. Confirm that Hydro does not calculate "*cost per*
5 *avoided customer interruption*" in its analysis for scoring a project which impacts
6 customers.

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9 A. Inside of Hydro's capital project prioritization calculator, Hydro does consider the
10 number of customers that could be impacted and the size of the potential impact to
11 operation of the electrical system. It does not specifically calculate "*cost per*
12 *avoided customer interruption*" in its analysis for scoring a project that impacts
13 customers. Capital projects are justified individually based on need, as required to
14 safely, reliably and sustainably produce and deliver electricity to customers.
15 Hydro's capital project prioritization calculator is a quantitative means to relatively
16 rank capital projects, considering factors such as safety, legislative requirements,
17 payback, environment, executable, customer needs and impact, overall system
18 impact, potential loss viability and risk mitigation.