

1 Q. Please state the number and titles of personnel who respond to transmission
2 outages for the Transmission System Operators.

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4 A. During forecasted weather events that may lead to power interruptions, advanced
5 deployment of crews to specific sites prior to a storm may provide benefits when
6 the storm is predicted to occur in a particular geographical area or there are known
7 system equipment issues at those sites, which may require attention during a
8 storm. Most often, the benefits of keeping crews at their home base and close to
9 the center of operations outweighs the risk of having them located at a remote
10 location where there may not be problems. In Transmission and Rural Operations
11 (TRO), Hydro's crews' home office or depot are purposely located throughout the
12 province in central locations with facilities to provide fast response to interruptions.
13 For these reasons, the deployment of work crews to specific sites other than their
14 home offices in advance of a weather event is not a common activity, but is one
15 that is considered in advance of each major forecasted weather event.

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17 The number and titles of trouble responders are broken down into the TRO
18 operating regions of Hydro and is outlined in the following table:

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Title	TRO Central	TRO Northern	TRO Labrador	Total
Lineworker	19	3	6*	28
Driver Groundsperson	1	1		2
Utility Worker		1		1
Total	20	5	6	31

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21 * Contracted from CF(L) Co.

1 Note: For TRO Northern, the Driver Groundsperson and Utility Worker are seasonal
2 workers.

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4 In addition to the above, please also refer to Hydro's response to PUB-NLH-106 and
5 PUB-NLH-107 for terminal station staff that also provides support for transmission
6 outages.

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8 A lineworker is a trades worker who performs maintenance and construction on all
9 transmission and distribution lines and associated equipment, which includes
10 troubleshooting, testing, inspecting and preventative maintenance activities.

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12 A driver groundsperson assists line crews in carrying out maintenance on
13 transmission and distribution lines. They performs duties such as pulling conductor,
14 hoisting and lowering tools, equipment and materials, framing and erecting poles,
15 operating line trucks, off-road tracked equipment, backhoes, aerial lifting devices
16 and similar equipment.

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18 A utility worker performs a range of labour type tasks on buildings, roads, grounds,
19 structures, including transmission and distribution lines; they assist trade workers
20 and perform loading and off-loading, rigging, scaffold erection; carries out minor
21 repairs to the corporation's facilities; operates, services and makes minor
22 adjustments to equipment, and other tasks.