

1 Q. Please state the number and titles of personnel (troublemen) who respond to  
2 distribution outages for the Distribution System Operators/Dispatchers.

3

4

5 A. During forecasted weather events that may lead to power interruptions, advanced  
6 deployment of crews to specific sites prior to a storm may provide benefits when  
7 the storm is predicted to occur in a particular geographical area or there are known  
8 system equipment issues at those sites which may require attention during a storm.  
9 Most often, the benefits of keeping crews at their home base and close to the  
10 center of operations outweighs the risk of having them located at a remote location  
11 where there may not be problems. In Transmission and Rural Operations (TRO),  
12 Hydro's crews' home office or depot are purposely located throughout the province  
13 in central locations with facilities to provide fast response to interruptions. For  
14 these reasons, the deployment of work crews to specific sites other than their  
15 home offices in advance of a weather event is not a common activity, but is one  
16 that is considered in advance of each major forecasted weather event.

17

18 The number and titles of trouble responders are broken down into the TRO  
19 operating regions of Hydro and is outlined in the following table:

20

<b>Title</b>	<b>TRO Central</b>	<b>TRO Northern</b>	<b>TRO Labrador</b>	<b>Total</b>
Lineworker	26	20	10	56
Driver Groundsperson	0	4	0	4
Utility Worker	0	2	0	2
<b>Total</b>	<b>26</b>	<b>26</b>	<b>10</b>	<b>62</b>
Note: For TRO Northern, the Driver Groundsperson and Utility Worker are seasonal workers.				

1 A lineworker is a trades worker who performs maintenance and construction on all  
2 transmission and distribution lines and associated equipment, which includes  
3 troubleshooting, testing, inspecting and preventative maintenance activities.

4

5 A driver groundsperson assists line crews in carrying out maintenance on  
6 transmission and distribution lines. They perform duties such as pulling conductor,  
7 hoisting and lowering tools, equipment and materials, framing and erecting poles,  
8 operating line trucks, off-road tracked equipment, backhoes, aerial lifting devices  
9 and similar equipment.

10

11 A utility worker performs a range of labour type tasks on buildings, roads, grounds  
12 and structures, including transmission and distribution lines; they assist trade  
13 workers and perform loading and off-loading, rigging, scaffold erection; carry out  
14 minor repairs to the corporation's facilities; and they operate, service and make  
15 minor adjustments to equipment, and other tasks.