Q. Please provide the number of web "hits" to the website for the Outage Map and
Outage Information pages during the outage.

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A. The number of hits to Hydro's Outage Map and Outage Information web page located at <a href="www.callcenter.nlh.nl.ca/Outage">www.callcenter.nlh.nl.ca/Outage</a> for the period of January 1, 2014 to January 12, 2014 is shown in Chart 1 below.

8

Chart 1

