

1 Q. Please describe how terminal station equipment repairs are prioritized and state
2 the repair-by time limits for each prioritization.

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5 A. All maintenance work orders (including terminal station, transmission line,
6 distribution substation, overhead and underground feeder distribution equipment)
7 are prioritized as indicated in the table below, considering safety, environmental,
8 customer and system impacts.

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Priority	Category	Repair-by Time Limit
1	Emergency	Immediately
2	Urgent (High Priority)	1-7 Days
3	Planned	8 Days – 4 Weeks
4	Required	Schedule as Required

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11 Weekly planning meetings are held with managers, superintendents and planners
12 to review the progress of weekly work plans, and to finalize work plans for the
13 following week. Emerging maintenance concerns are discussed on an ongoing basis
14 and priority changed as required.