

1 Q. Has Hydro undertaken a review of its operational plans implemented in December  
2 2013 and January 2014 to deal with severe storm forecasts and system problems to  
3 identify any necessary improvements? If not, why not? If yes, have any  
4 improvements been identified to date?

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7 A. Hydro has initiated a review process regarding Hydro's operational response to the  
8 events which occurred in December 2013 and January 2014. This review process  
9 (as detailed in PUB-NLH-043) is intended to capture key items that worked very well  
10 and that should be repeated in the future, as well as areas that can be improved  
11 upon.