

1 Q. Please explain why, knowing the severity of the weather forecast on January 10th
2 and 11th, 2013, the Executive On-Call was the Vice-President of Customer Service.

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5 A. One member of Executive Management is on-call 24 hours a day, seven days a
6 week, to provide initial liaison with the CEOC team and critical support and
7 communications functions. The Executive-On-Call (EOC) roster is scheduled on a
8 yearly basis to ensure Executive Management coverage is clearly defined in
9 advance. In the event that the EOC is contacted by the Energy Control Center, the
10 EOC will make a determination if other members of the CEOC team are to be
11 notified and/or mobilized to the CEOC.

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13 In addition to the EOC, there are a number of other experienced operations staff
14 within Hydro who manage power system disturbances who provide 24 hours a day,
15 seven days a week coverage. The most senior of these are senior level operations
16 managers who are responsible for overall operations coordination and are
17 designated the System On-call person. The other areas which have separate on-call
18 rosters are the following:

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- 20 1. Corporate Relations;
- 21 2. Hydroelectric generation operations;
- 22 3. Holyrood thermal plant operations;
- 23 4. Central transmission and rural operations;
- 24 5. Northern transmission and rural operations;
- 25 6. Labrador transmission and rural operation;
- 26 7. Network services for the telecommunications infrastructure; and
- 27 8. Energy Systems for the Energy Control Centre support systems.