

1 Q. Please confirm the maximum working hours per operators at Holyrood and was
2 there any concern about having such staff work 20-30 hours.

3

4

5 A. Hydro observes a 14 hour per 24 hour working hour policy; however, Hydro must
6 also work within the *Boiler, Pressure Vessel and Compressed Gas Regulations*,
7 Newfoundland and Labrador Regulation 119/96, that obliges Hydro to maintain
8 continuous supervision of a registered pressure plant.

9

10 In this instance, the storm lasted almost 30 hours, rendering roads impassable and
11 preventing the relief of the full contingent of on-shift personnel. Hydro was
12 concerned about the number of hours worked by its shift personnel and brought in
13 relief as soon as possible. Consistent with Hydro's general policy to bring in relief
14 shifts in advance of impending weather, Hydro remains committed to ensuring this
15 occurs going forward, whenever possible.