



NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

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2014-01-17

Mr. Gerard Hayes
Newfoundland Power Inc.
55 Kenmount Road
P.O. Box 8910
St. John's, NL A1B 3P6

Dear Mr. Hayes:

**Re: Supply Issues and Power Outages on the Island Interconnected system -
Hearing and Pre-hearing Conference**

Pursuant to the provisions of the *Public Utilities Act*, R.S.N 1990, c. P-47, the Board has determined that sufficient grounds exist to warrant an investigation and hearing into the events and circumstances surrounding and leading up to the Island Interconnected system supply issues and power outages in late December of 2013 and early January of 2014. While the Board's investigation is initially focused on whether load requirements on the Island Interconnected system can be met in the near term the Board may also inquire into other issues such as asset readiness, maintenance practices, load forecasting, planning criteria and assumptions, equipment performance and reliability, emergency preparedness, system response and restoration efforts.

The Board will open the hearing into this matter with a pre-hearing conference at 10:00 a.m., Wednesday, February 5, 2014 at the Board's offices in St. John's. Newfoundland Power is considered a party in this proceeding. The Board asks that Newfoundland Power file by 3:00 p.m., Monday, February 3, 2014 a list of issues which in its view should be addressed in this proceeding. Following the pre-hearing conference the Board will identify intervenors, establish the process and rules of procedure, set a schedule of dates and address other matters that may be raised.

If you have any questions or comments, please contact the Board's Legal Counsel, Ms. Jacqueline Glynn, by email, jglynn@pub.nl.ca or telephone, (709) 726-6781.

Yours truly,

for Cheryl Blundon
Board Secretary
/cpj