

1 **Volume 1, Section 2 – Customer Operations**

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3 **Q. (page 29, Graph 8) How does NP’s scheduled SAIDI compare to industry averages?**

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5 A. Table 1 shows the scheduled SAIDI for Newfoundland Power and the Canadian
6 Electricity Association (“CEA”) average for 2002 to 2006.

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Table 1
Scheduled SAIDI
2002 to 2006

Year	Newfoundland Power	CEA
2002	1.33	0.45
2003	1.28	0.44
2004	0.96	0.34
2005	0.90	0.35
2006	0.90	0.43

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