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2 **Volume 1, Section 2 – Customer Operations**
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4 **Q. (page 23, Footnote 26) “Reliability performance is monitored and reported to the**
5 **Board quarterly”.**
6

- 7 **a. How useful is it to report reliability performance on a quarterly basis given**
8 **the very high levels of reliability of power systems throughout the country**
9 **and the huge impact even a single reliability event can have on such**
10 **statistics?**
11 **b. Is quarterly reporting consistent with least cost regulation?**
12 **c. In NP’s judgment, what is the optimal reporting time frame for distribution**
13 **reliability?**
14 **d. Please provide a list of all NP reporting requirements related to reliability.**
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16 **A. (a)** *The Public Utilities Act* gives the Board of Commissioners of Public Utilities (the
17 “Board”) broad powers of general supervision of Newfoundland Power.
18

19 Current reliability performance reporting is one of the means by which the Board
20 informs itself as to Newfoundland Power’s ongoing fulfillment of its obligations
21 as a public utility.
22

23 Accordingly, Newfoundland Power considers its current reliability performance
24 reporting, which includes quarterly reports, to be useful.
25

26 (b) Newfoundland Power assesses data related to its reliability performance on an
27 ongoing basis.
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29 As current quarterly reporting of this data does not add any material costs to
30 Newfoundland Power, Newfoundland Power believes it is consistent with least
31 cost regulation.
32

33 (c) It is Newfoundland Power’s judgement that the *optimal* reporting timeframe for
34 reliability is that which reasonably meets the needs of the Board and any other
35 stakeholders in the regulatory process.
36

37 (d) Newfoundland Power’s quarterly reports to the Board include the Company’s
38 SAIDI and SAIFI, including and excluding outages caused by Hydro, on a current
39 quarter, year-to-date and annual basis.
40

41 The quarterly reports also include a review of major events that have impacted
42 Newfoundland Power’s reliability within the quarter and reliability enhancements
43 that have taken place during the quarter.

Requests for Information

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2 In 1999, the Board completed a comprehensive review of the monthly, quarterly
3 and annual filing requirements of Newfoundland Power. The review confirmed
4 Newfoundland Power’s filing requirements including quarterly regulatory reports.
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6 In Order No. P.U. 30 (2006) the Board stated, “On an ongoing basis the Board
7 also monitors the performance and outage reports for both utilities and reliability
8 statistics such as SAIDI and SAIFI are reported in quarterly reports. This
9 information is used by the Board to track the system performance of the utilities,
10 both with respect to historical reliability measures and in relation to other
11 benchmarks.”
12
13 In addition to quarterly reports, the Company also submits Power Outage/Incident
14 Advisory Reports to the Board in accordance with the Power Outage/Incident
15 Advisory Policy and Procedures.