

Requests for Information

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2 **Q. Provide the following information for the years 2002 through 2006, and forecast for**
3 **the years 2007 and 2011 on the basis of the 2008 General Rate Application:**
4 **a. kWh sales/employee**
5 **b. Customers/employee**
6 **c. \$ revenue/employee**
7 **d. km distribution/employee**
8 **e. Fixed cost associated with distribution system/km of distribution**
9 **f. O&M cost associated with distribution system/km of distribution**
10 **g. System average interruption duration index (SAIDI) (excluding impacts of**
11 **outages on Hydro's system)**
12 **h. System average interruption frequency index (SAIFI) (excluding impacts of**
13 **outages on Hydro's system)**

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15 **A.** Table 1 provides the information requested for the period 2002 to 2006 and, where it is
16 available, for 2007F. Newfoundland Power does not have a detailed forecast for 2011
17 and does not have information upon which such a forecast could be based.
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Table 1¹

	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)
	GWhr	Customers	(\$000s)	Km Dist	(\$000s)	(\$000s)		
	Sales	Per	Revenue	Per FTE	Fixed	O & M		
	Per	FTE	Per	Per FTE	Dist Cost	Dist Cost	SAIDI³	SAIFI³
Year	FTE	FTE	FTE	Per FTE	Per Km Dist²	Per Km Dist²		
2002	7.16	329	545	12.25	1.2	1.9	4.18	3.25
2003	7.32	332	564	12.41	1.2	1.7	4.11	3.00
2004	7.53	340	599	12.72	1.1	1.7	4.56	3.10
2005	8.06	366	657	13.72	1.2	1.7	3.27	2.57
2006	8.01	368	654	13.92	n/a	n/a	2.89	2.65
2007F	8.06	370	753	n/a	n/a	n/a	3.36	2.45

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¹ Revenue refers to revenue from rates. Energy sales and revenue are based on existing rates and are on a billed basis. For 2006 and 2007, energy sales and revenue are based on an accrual basis.

² Fixed cost and O & M Costs are from the Cost of Service Study.

³ Reliability targets for 2007 are 3-year rolling averages adjusted for year to date performance as reported to the Board in the Company's Quarterly Regulatory Reports.