

1 **Volume 1, Section 2 – Customer Operations**

2
3 **Q. Please provide the number of positions, broken down by position type, that are**
4 **currently vacant at NP. Please also provide the number of positions broken down by**
5 **position type that NP had vacant for more than 30 days in each of the years from**
6 **2002-2007 to date.**

7
8 A. There are currently two vacant positions at Newfoundland Power:

- 9
10
 - Engineering Technologist, Burin Area
 - General Foreperson, Corner Brook Area

11
12
13 Based on the Company's assessment of the requirements of the positions and the number
14 of qualified candidates within Newfoundland Power, the Engineering Technologist
15 position has been advertised both internally and externally while the General Foreperson
16 position has been advertised internally only.

17
18 Newfoundland Power does not have a tracking system for vacant positions and is unable
19 to provide an accurate listing of positions that were vacant for more than 30 days in each
20 of the years from 2002 to date. When a position becomes vacant at Newfoundland
21 Power, the Company first determines whether the duties of that position can be
22 performed by modifying or expanding the duties of existing employees before a decision
23 is made to fill the vacated position.