

- 1 **Q. (response to CA-NP 82) "the Company endeavors to energize new services within**
2 **three to five working days of receipt of the electrical inspection authorization from**
3 **the City of St. John's, or the provincial government, as the case may be." How**
4 **successful has NP been in this regard?**
5
- 6 A. In 2006, approximately 98% of new services were energized within three to five days of
7 receipt of the electrical inspection authorization.