

1 **Volume 1, Section 2 – Customer Operations**

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3 **Q. Does NP’s Application make provision for vacancy allowance in the Test Year, and**
4 **if so please explain the impact of same on NP’s forecast revenue requirement for the**
5 **Test Year.**

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7 A. Newfoundland Power does not forecast operating labour for unstaffed positions. As a
8 result, there is no provision for a vacancy allowance in Test Year.